

**SEATING CAPACITIES**

	<u>Reserved</u>	<u>General Admission</u>
180°	10,425	11,303
270°	11,348	12,226
360°	12,424	13,302
In the Round	12,906	13,784

**TICKET SALES**

Ticketmaster is the exclusive ticketing agency for the Blue Cross Arena.

**AUDIO VISUAL**

***Sound/Paging System***

The Arena is equipped with a sound system throughout the seating bowl and concourse. The system is capable of splitting between the bowl and the concourse. Microphones, stands and basic A/V service are provided in-house

***AV Service***

The Blue Cross Arena contracts with an outside vendor for any additional requests

***Cable TV***

Cable television is available throughout the backstage and dressing rooms

***Telephones***

The Arena has exclusive in-house telephone service.

***Sound and Light Companies***

CMI Communications	585-424-1900
Northeastern Productions	585-427-8760
Go Media	585-223-6724
Applied Audio	585-272-9280
Brighton Sound	585-328-1220

**ELECTRIC / UTILITIES**

***Arena House Lighting***

500 watt Emergency Incandescent

Metal Halide Sports Lights

Metal Halide General Lighting

Control location is 100-foot SR

*The Blue Cross Arena has no dimmer capabilities*

***Electrical (show power)***

Dressing Rooms	20 amp, 100 volt service throughout
Arena Floor SR	3 - 600 amp, 3 phase/208/120v service
Arena Floor SL	1 - 600 amp, 3 phase/208/120v service
Arena Floor FOH	1 - 200 amp, 3 phase/208/120v service

**Water/Drains**

Upstage left on Arena floor has hot and cold water along with drains.

**Washer/Dryer**

Connections and power available backstage

**Arena Rigging**

Open steel throughout the Arena. Low steel is 44 feet from the floor. Maximum two tons per 27 foot span. Maximum 1.75 tons per 0-feet of catwalk parallel to the truss. No load should be attached to any components of the catwalk.

**Floor Load Capacities**

On grade floor – unlimited floor capacity

**Indoor Pyrotechnics**

Pyrotechnics requires an application, City of Rochester pyrotechnics permit and a fire detail.

**Load In**

The Arena utilizes (4) covered docks off Court Street. Approximate distance to the upstage center is 60 feet.

One drive-in truck ramp with 15-foot clearance leads straight to the Arena floor.

**Stagehands**

IATSE Stagehands, Local 25, Stagehands provide all load-in/out services for stage shows, events and theatrical performances.

**Concert Stage**

Manufacturer - Stage Right stage Model #ME3750. The rolling concert stage is 80'x80' with skirting and hand rails. Heights from 4' to 6' can be built in any 4'x8' dimension as well as tiered in different heights.

**Concert Barricade**

Manufacturer – R.A. Reed. The self-supporting concert barricade has eight sections graded 16 sections solid. Quantity includes twenty 4' sections, maximum of 80' wide.

**Mixer Risers**

The gray carpeted 4'x8' mixer risers all interlock. The three different leg sizes include 8", 16", and 24", all 18 in quantity.

**Spotlights**

The Arena has ten Strong Zeon Super Trouper spotlights.

**Video Board**

Trans-Lux center-hung videoboard with four 8'x10' 16mm full-color LED display. Scoreboard matrix for home and away teams. Full video production capabilities with 3 cameras over arena floor.

**Headset System**

Fourteen Telex headsets connect with ten spot stations, the sound booth, and three portable stations throughout the Arena.

**Ice Deck**

The Ice Pro ice deck covers 200'x85'.

**Fork Lifts**

Three Yale forklifts each have a 5,000 lb. Capacity.

**Hockey Rink/Astro Turf**

The 5000 Series Crystalplex 200'x85' ice rink employs a seamless tempered glass system. Eighteen rolls of Stada Turf carpet the Arena floor. Lacrosse markings are in place.

**Seating Risers**

Manufactured by StageRight. One end court seating riser is 7 tiered 56'x28'. The Arena also has two side court seating risers, two tiered, at 96'x8'.

**Tables & Chairs**

The Arena has thirty-six 72" round tables, eighty-four 8'x3'x30" tables, and twelve 3'10"x8'x30" banquet tables. Two hundred fifty chairs can accompany any layout.

**Decorators**

Great Lakes Decorators	585-436-6010
Riverside Productions	585-232-7200

**Floral Designers**

Edgerton Floral	585-244-222
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**CO<sup>2</sup> / Propane Gas Canisters**

Jackson Welding	585-328-4330
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**Welding**

New-Cov Fabrications 585-328-4330

**Pyrotechnics**

Young Explosives 585-394-1783

**Scaffolding**

Brede Tool and Supply 585-436-3910

**Arial Lift Platforms**

United Rentals 585-344-1568

Albany Ladder 585-328-1320

**Truck Tire Repair**

Lewis Tire 585-334-0900

**Truck/Bus Parking**

Truck and bus parking is available adjacent to the loading docks, as well as stacking on the street and in a secure parking lot directly across the building. Bus parking is available on the street with additional space available with electrical hook-up.

**Event Staffing**

The Blue Cross Arena employs complete event staffing needs including ushers, box office, security, medical and stagehands. Staffing levels and specific requirements can be arranged through the General Manager.

**Dressing Rooms**

<u>Room No.</u>	<u>Size</u>	<u>Mirrors</u>	<u>Bathrooms</u>	<u>Showers</u>	<u>Cable</u>
LR1	22'x18'	yes	yes	yes	yes
LR2	22'x18'	yes	yes	yes	yes
DR1	10'x8'	yes	yes	yes	yes
DR2	10'x8'	yes	yes	yes	yes
DR3	30'x12'	yes	yes	yes	yes
DR4	9'x10'	yes	yes	yes	yes
Officials	9'x10'	yes	yes	yes	yes
Green Room	10'x14'	yes	yes	yes	yes
Promoter's Office	9'x25'	no	no	no	yes

**Hospitality Rooms**

<u>Room</u>	<u>Square Feet</u>	<u>Capacity (banquet)</u>	<u>Capacity (Standing)</u>
Arena Club N	1,289	75	175
Arena Club S	1,417	75	175
Combined	2,706	150	350
Rochester Room	810	50	120
LeCesse Room	785	50	120
Memorial Room	535	20	30
Combined	2,130	100	270

**Catering**

The Blue Cross Arena has an exclusive catering service available for clients with service from an on-site fully equipped kitchen. Select from a wide variety of menu items or create specialized menus for banquet functions.



## DIRECTIONS & ACCOMMODATIONS

### **DIRECTIONS**

#### **From the East**

NYS Thruway to exit 45 (Victor)  
Take I-490 West and exit at Clinton Avenue  
Left at Broad Street (third light)  
The Arena is located on the corner of Broad and Exchange streets.

#### **From the West**

NYS Thruway to exit 47 (LeRoy)  
Take I-490 East to the Inner Loop exit (left side exit)  
Exit right on to Plymouth Avenue  
Left at Broad Street (third light)  
The Arena is located on the corner of Broad and Exchange Streets

#### **From the South**

From I-390 North, take I-590 North  
Take I-490 West and exit at Clinton Avenue  
Left at Broad Street (third light)  
The Arena is located on the corner of Broad and Exchange streets.

### **HOTEL INFORMATION**

<u>Hotel</u>	<u>phone</u>	<u>website</u>	<u>distance away</u>
Hyatt Regency	585-546-1234	<a href="http://www.hyattregencyrochester.com">www.hyattregencyrochester.com</a>	2 blocks
Crowne Plaza	585-546-3450	<a href="http://www.sixcontinentshotels.com">www.sixcontinentshotels.com</a>	2 blocks
Clarion Riverside	585-546-6400	<a href="http://www.starwood.com">www.starwood.com</a>	2 blocks
Strathallan	585-461-5010	<a href="http://www.strathallan.com">www.strathallan.com</a>	1.3 miles
Delmonte Lodge	585-381-9900	<a href="http://www.delmontelodge.com">www.delmontelodge.com</a>	9.2 miles
Marriott Airport	585-225-6880		7.48 miles
<a href="http://www.marriott.com/hotels/travel/rocap-rochester-airport-marriott/">http://www.marriott.com/hotels/travel/rocap-rochester-airport-marriott/</a>			

### **TRANSPORTATION**

City/Suburban Cab	585-703-TAXI
Taximan Limousines	585-288-4480