



PRODUCTION TECH PACK

SUMMER 2024



Welcome to the First Interstate Bank Center at Deschutes County Fair & Expo!

The First Interstate Bank Center at Deschutes County Fair & Expo, located in Redmond Oregon is part of one of the Nation's largest multi-purpose event complex's. This state-of-the-art facility has multiple-use capability, proudly hosting concerts, family shows, circuses, rodeos, basketball, arena football, indoor soccer, boxing, MMA, Motor sports; and much more.

The technical package has been assembled as a reference tool to better acquaint you with our facility. If you have any questions regarding this document, please do not hesitate to contact our team who is dedicated to assuring each and every event we host is a success. The First Interstate Bank Center at Deschutes County Fair & Expo takes great pride in hosting your event. Thanks for allowing us the opportunity to serve you.

First Interstate Bank Center
@ Deschutes County Fair & Expo
3800 SW Airport Way
Redmond OR 97756
541 548-2711
www.expo.deschutes.org

General Manager	Geoff Hinds	541.548-2711	Geoff.Hinds@deschutes.org
Sales Manager	Brandi Ebner	541.548-2711	Brandi.Ebner@deschutes.org
Event & Logistics Director	Luke Larsen	541.548-2711	Luke.Larsen@deschutes.org
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Facility Overview and Directions

Phone Number:	541.548.2711
Website:	expo.deschutes.org or DESCHUTESFAIR.com or FIBCENTER.com
Arena Management:	Deschutes County Fair & Expo
Seating Capacity:	4,000 Permanent/Fixed Seats 10,000 Full House Concert (Capacity may increase/decrease; subject to production specifications)
Parking:	10,000+/- parking spaces Parking is free

Deschutes County Fair & Expo Center is a 320+ acre site located in Redmond, Oregon. It is placed strategically at the hub of the tri-county area (Deschutes, Jefferson, and Crook Counties) together known as Central Oregon. Located 15 minutes from Bend (the largest city in the region), 20 minutes from Prineville or Sisters, 25 minutes from Madras, and less than 5 minutes from the Redmond Airport.

From Bend

Travel north on US-97 toward Redmond. Take the Yew Ave exit and turn right onto SW Airport Way.

From Redmond

Travel south on US-97. Take the Yew Ave exit ramp and turn left onto SW Yew Ave. SW Yew Ave becomes SW Airport Way.

From Portland

Travel east on US-26 for approximately 103 miles. When you reach Madras continue straight as US-26 becomes US-97. Continue to travel south on US-97. When you reach the Yew Ave exit ramp take the exit and turn left onto SW Yew Ave. SW Yew Ave becomes SW Airport Way.

Travel distance / time from metropolitan areas:

City:	Mileage:	Drive Time:
Portland, OR	175 miles	3 hrs. 15 min.
Medford, OR	178 miles	3 hrs. 40 min.
Seattle, WA	328 miles	6 hrs. 10 min.
Olympia, WA	297 miles	5 hrs. 10 min.
Boise, ID	318 miles	6 hrs. 20 min.
San Francisco, CA	492 miles	8 hrs. 25 min.
Los Angeles, CA	821 miles	12 hrs. 55 min.

Air Service/Flights

Redmond Municipal Airport currently is served by four air carriers; American Airlines, Alaska Air, Delta Air, United and United Express with daily non-stop flights to Denver, Los Angeles, Phoenix, Portland, San Francisco, Salt Lake City, Sonoma, Dallas and Seattle



AMENITIES:

Box Office:

The First Interstate Bank Center at Deschutes County Fair & Expo box office is open Monday through Friday from 9:00 AM - 5:00 PM and event days. Hours may vary per event requirements on day of show. The in house box office currently uses the SaffireTix system; but is non-exclusive for ticketing. There are two (2) exterior windows and four (4) interior windows located within First Interstate Bank Center, as well as satellite sales at the Deschutes County Fair & Expo Center office. Event will call hours vary per event requirements on day of show. The box office accepts cash and all major credit cards.

Bus and Truck Parking:

The main parking area's for tour buses are either back of house, located on the East side of the facility; or in the adjacent parking area at the top of the production ramp. There is space for up to 6 tour busses or 4 semi's in the covered backstage parking area (dirt floor); and room for an additional 10+ bus's or 8 semi's in the production lot. With advance notice it is possible to provide up to 4 50 amp service locations in the covered backstage area. Additional bus parking is available within the secure fence line of the 320+ acre property

Floor Load in/Out Access:

Access to the arena floor is available through 18x18 doors located on the North and South end of the arena; with the ability for semi-truck pull thru depending on setup configuration.

Catering:

Deschutes County Fair & Expo operates its own first class Food & Beverage and Catering operations and unless other arrangements are made, must be used for backstage catering and event concession needs, If an artist tour caterer or outside caterer is to be utilized; advance notifications and approval is required.

Door Opening:

The standard policy at First Interstate Bank Center at Deschutes County Fair & Expo is to open doors open approximately 90 minutes prior to the start of the show. Security requirements are subject to advance with artist touring personnel.

Dressing Rooms:

No permanent dressing rooms are located in the traditional backstage area; so temporary office/star wagons or R.V.'s are utilized in this space to provide private dressing/green room space. The covered backstage area has the ability to house up to 6 units up to 40'x10' in size

Locker Rooms:

There are four locker rooms with locker rooms style showers and private toilet stalls. The locker rooms are outfitted with tile flooring and are lined on three sides with stall lockers. The locker rooms can be used as dressing rooms for non-sporting events. Each set of locker rooms has small roll door between them that can be opened up to create one large room instead of two smaller rooms

Rear Entry North

- Locker Room 1 15' x 10' set as a single room
- Locker Room 2 15' x 10' set as a single room
- Locker Room 1 & 2 30' x 10' when

combined

Rear Entry South

- Locker Room 1 15' x 10' set as a single room
- Locker Room 2 15' x 10' set as a single room

All dressing rooms and locker rooms are located downstage left within 150' of the typical stage location

Production Office's:

There are four offices that can be utilized as production, tour or other offices; as well as 1 small private dressing space. 1 Of these spaces can be subdivided into 2 rooms and does have a private restroom. These offices are located in the mezzanine on the front (West) side of the building. The furnishings and improvements to each of these spaces varies; but can be outfitted to included desks, tables, or lounge furniture. These rooms are climate controlled and have WiFi accessibility as well as hard line internet/phone connections.

Electrical Equipment:

There are two upstage electrical areas as well as one downstage left electrical area located at section 115. The upstage power is located stage left and stage right approximately 75' from upstage center in an end stage configuration. The house electrician will make all power connections.

Power Availability:

Rear Stage Left: (approx. 50 ft from stage edge)

- One (1) 3 Phase 400 amp cam locks
- One (1) 3 Phase 200 amp cam locks
- One (1) 3 Phase 200 amp cam locks

Ceiling Hung Center

- One (1) 3 Phase 50 amp RV Style Plug

Floor Covering:

Unless otherwise defined or required, all shows will be held on concrete floor surface. Other available floor coverings include Dirt, Sand, Artificial Turf as well as a NBA regulation Basketball floor

Floor Size:

The arena floor measure's 125' x 330' (40,000sq. ft.)

Rigging Capacities

Each beam across the entire First Interstate Bank Center has been engineered to provide pre-engineered hang points.

- North End: 2 Pre Hung 24"x24" Box Truss are pre-hung running North/South to provide Up/Down stage rigging capable of flying 75,000=/_ lbs
- Each of 6 additional building structural truss have been engineered to allow for weights up to 10,000+/- lbs per beam at 1,800 lbs per pick point.

Forklifts/Equipment:

There are 2 propane forklifts in house with load capacities of 5,000 pounds. Each house lift has 18' rise and standard 4' blades. House also operates a Caterpillar DS450 Loader; as well as multiple other tractors or support equipment. If specialized equipment is necessary, please inquire as larger equipment may be available.

Furniture:

First Interstate Bank Center at Deschutes County Fair & Expo has an inventory of televisions, furniture and pipe and drape available in- house. Any requests for additional furniture and pipe and drape may be rented, per advance.

Hazers:

The Events/Logistics Director (Luke Larsen) must be made aware of all fog machines/hazer usage. There can be no usage of these machines unless the FIBC staff is aware and has given permissions.

House Lights:

All arena lighting systems are controlled by the lighting control system located on the mezzanine level, or if advanced through handheld controls that work from the floor level. Aisle lighting is provided during all "house black" shows to provide a safe environment for our guests.

Loading Dock:

Absent stage load from directly front/rear of stage, no permanent Loading Dock exists on the First Interstate Bank Center or Deschutes County Fair & Expo property. With advance notice FIBC/Expo Staff is available to provide support in load/unload of trailers as available.

Liquor:

In accordance with the Oregon Alcoholic Beverage Commission, all liquor (including backstage liquor) must be purchased from Deschutes County Fair & Expo through their authorized alcohol management provider (Oregon Beverage Service). All liquor orders should be requested at least one week in advance.

Merchandise:

First Interstate Bank Center at Deschutes County Fair & Expo will work collaboratively with promoters on merchandising operations. All outlets will be strategically located to maximize exposure to guests. The First Interstate Bank Center at Deschutes County Fair & Expo retains the exclusive right to sell its own souvenir products during all events.

Public Parking:

Deschutes County Fair & Expo has multiple large parking lots capable of accommodating more than 10,000 vehicles. All parking will be free, unless otherwise negotiated at time of contract.

Pyrotechnics:

All pyrotechnics must be cleared through the Production Manager. On-site fire marshal may be required at the expense of the show.

Rigging Plans:

All overhead rigging plots, including desired fly points and associated weights, side and overhead view drawings must be submitted to First Interstate Bank Center at Deschutes County Fair & Expo at least two weeks prior to the show. This is of particular importance for all set ups that are anything other than an end stage set up.

- Ground floor to low steel is 42'ft
- Ground floor to high steel is 55'7" ft (boom lift needed to reach high steel).
- Ground floor to lowest point on Center Hung Scoreboard is 36'6" ft

Scoreboards:

One Center Hung Scoreboard, Analog style (NO LED Video) non-removable Scoreboard is hung at the midpoint of the Arena Floor. This lowest point of the scoreboard is XX ft from the arena floor.

Smoking:

There is a strict no smoking policy at the First Interstate Bank Center at Deschutes County Fair & Expo. Smoking is allowed only in designated areas outside the center.

Sponsorships:

All sponsorships including giveaways and other promotional items displayed or issued on First Interstate Bank Center at Deschutes County Fair & Expo premises must be advanced with the Production Manager.

Due to existing contractual obligations, certain sponsors may be limited inside the building and on building property. **Please advance any sponsorship requirements with venue Production Manager.**

Spotlights:

There are 5 (5) spotlight locations in house, each located in crowd's nests over arena seats. Spotlight specifics to be discussed as part of Advance.

Staging Equipment:

Stage Right staging system with variable height between 48" and 78", with 3 variable height staircases. All decks are 4'x8' with a weight capacity of 125 lbs per square foot. The stage at First Interstate Bank Center at Deschutes County Fair & Expo has the capability of being as large as 60'x40'. Additional risers from 6" to 36" are available. Skirting and railings are also available upon request.

WiFi & Telephone Service:

WiFi is provided at no charge to tour and includes the ability to use house Streaming line when advanced. FIBC/DCFE provides dual circuits with redundancy across a fiber backed network at the following speeds

- 1 x 100mb up/100mb down (Measured/streaming line)
- 1 x 1gb Down/10 MB up (Courtesy/Vendor Internet)

Event telephone must be ordered through First Interstate Bank Center at Deschutes County Fair & Expo at least two weeks prior to the event date. There will be a technician on site to handle all telephone connections at load-in.

OTHER EQUIPMENT:

Barricades:

- Two-Hundred (200) (1,700 linear ft) – 8' standard bicycle/crowd control barricade
- Forty (40) 6x8 welded wire fence panels, red in color (320 linear ft)
- One Hundred Twenty Five (125) Standard 6x8 Chain Link Fence panels (1,000 linear ft)
- Assorted Quantities of additional barrier/penal for crowd control.

Floor Seating:

3000 – metal gang able folding chairs

Tables:

125 – 8' Banquet

60 – 6' Banquet

60 – 60" Round

Marketing

DCFE is dedicated to partnering with coordinators to promote their events, through its strong social media following, local billboards and e-newsletter, community partnerships, and an established presence in national publications. Social media collaborations can contribute up to 300,000 unique online views across current DCFE channels.

Pacific Northwest

More than 2,094,500 residents are located within a 60 minute drive of the Deschutes Fair & Expo Center, with approximately 175,000 of those residing within a 20 mile radius. Within Deschutes County, Bend is the largest city at 95,000, with the remaining population dispersed in several communities and rural areas. Our facility is located in the town of Redmond, with a population of 30,900 - just 15 minutes north of Bend.

The Pacific Northwest recognizes DCFE as a world-class hub for entertainment of all kinds; including the annual Deschutes County Fair & Rodeo which attracts nearly 300,000 visitors. The 400+ events hosted each year attract participants and attendees from nearby Portland, Washington, Idaho, California, and all over the nation!

Whether hosting an Olympic-qualifying event with spiraling rock walls, or the hundreds of annual sporting, convention, equestrian, and livestock events; Deschutes Fair & Expo Center is the grand champion of successful and memorable events.

Regional Support

A collaborative partnership with our local event and tourism focused DMO's, including COVA, Visit Bend and Visit Redmond as well as Travel Oregon, allows us to provide exceptional support to both you and your team by groups who are well versed and experienced in providing first class opportunities and experiences for both event producers and their guests.

In Central Oregon, you will find some of the finest outdoor adventures with places for paddling, hiking, cycling, golfing and dining al fresco in the summer. In winter, areas of the High Desert turn into a snowy playground with skiing, snowboarding, sledding and ice skating. It doesn't hurt that, whatever the season, Central Oregon is home to some of the country's top craft breweries, unique boutiques for tax-free shopping, and world-class restaurants to please every lifestyle and budget.