



BONNETTS
Energy Centre

VENUE GUIDE
**Bonnetts Energy Arena
& The Bowes**

GRANDE PRAIRIE, ALBERTA, CANADA



GRANDE PRAIRIE, ALBERTA

Young, Vibrant & Affluent

Grande Prairie is one of the youngest cities in Canada, with one of the highest average monthly incomes in the country. We are a vibrant regional centre providing shopping and services for residents of Northwestern Alberta and Northeastern British Columbia.

Bonnetts Energy Centre, located in the heart of downtown Grande Prairie, has two venues to host your events: Bonnetts Energy Arena and The Bowes at Bonnetts Energy Centre.

Location: Edmonton (450 KM/ 4 HRS)
Dawson Creek (130 KM/ 1.5 HRS)
Fort Saint John (200 KM/ 2.25 HRS)

Population: Urban: 86,000 City of Grande Prairie
Regional: Over 300,000 Trade Area Draw

Average Age: 35.3 City of Grande Prairie

BONNETTS ENERGY CENTRE

Venues

Bonnetts Energy Arena: 4,600 capacity

The Bowes: 1,400 capacity

Location

10017 – 99 Avenue, Grande Prairie, Alberta

Owner

Owned and operated by the City of Grande Prairie

Website

Visit our official site at bonnettsenergycentre.com

Food & Beverage

Concession and catering provided by venue

Public Transit

Public transit available outside the east entrance

Parking

Parking available on the east, west and south ends

Accessibility

Bonnetts Energy Centre is accessible through both East and West Entrances, with drop off areas. Accessible seating is arranged for all shows. One elevator is located by section H, for access to the second level seating.

Rental Information

All booking inquiries are evaluated on a number of criteria. Among consideration are feasibility of the event in question and the availability of the date(s) requested. All event arrangements are considered tentative until deposit is received and contract is executed.

To inquire about booking an event at Bonnetts Energy Centre, contact:

Events and Concerts Inquiries

Events Manager:	Ray Mattie
Phone:	902-448-8221
Email:	rmattie@cityofgp.com

Marketing Inquiries

Marketing Strategist:	Pam Trerice
Phone:	780-882-1511
Email:	ptrerice@cityofgp.com

Additional Contact

Box Office

Entertainment Operations Manager:	Michelle Mills
Phone:	780-538-0334
Email:	mmills@cityofgp.com

BONNETTS ENERGY ARENA

Location

Bonnetts Energy Centre – Grande Prairie

Owner

Owned and operated by the City of Grande Prairie

Seating Capacity

Hockey / Fixed Seating: 2,939

Concert: 4,629

Parking

Tour parking located in west parking lot with access to loading dock

Accessibility

Fixed seating for disabled and companion in Section E & H

Food & Beverage

Concession and catering provided by venue

Arena Floor

Ice Hockey: 200' x 85'

Ice Cover: Nautic Ice Deck, 3/4" reinforced fiber glass

Floor Surface: Polished concrete with load capacity of 300 lbs/sq.ft.

Rooms

- Five Dressing Rooms
- One Catering Room
- Two Production Offices

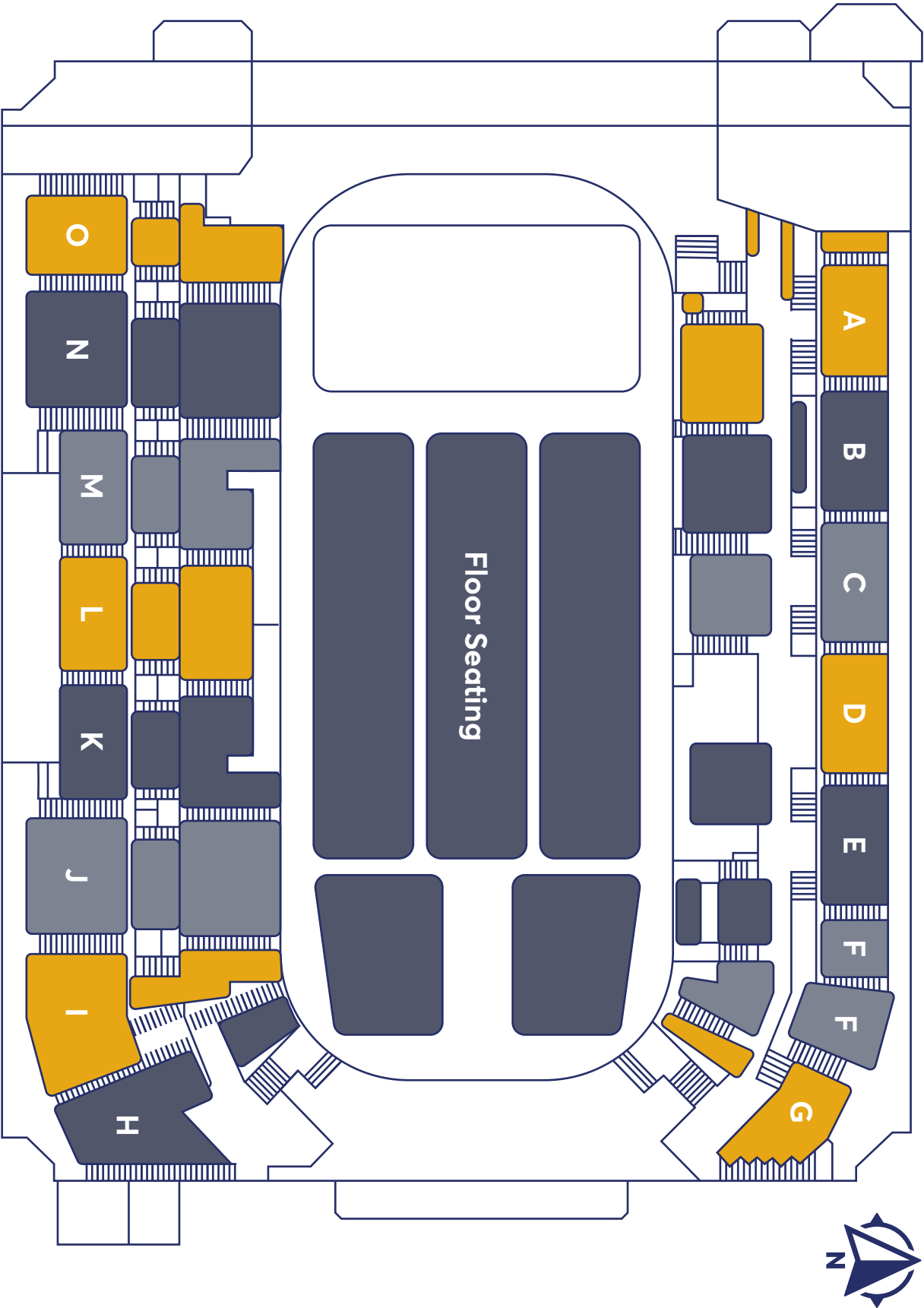
Arena Seating Chart

Sections – North		Sections – South	
A:	221	H:	162
B:	219	H (WC Seating):	12
C:	171	I:	205
D:	90	J:	312
E:	145	K:	207
E (WC Seating):	10	L:	214
F:	158	M:	220
G:	94	N:	308
		O:	191
Total North:	1,108	Total South:	1,831
Total Fixed / Bleacher Seating:		2,939	

Additional Seating

Reserved Floor Seating:	1,630
Players Boxes:	60
Total Concert Capacity with Reserved Floor:	4,657
General Admission Floor:	1,550
Players Boxes:	60
Total Concert Capacity with GA Floor:	4,527

ARENA SEATING MAP



ARENA TECHNICAL INFORMATION

Load In	
Area	Large load-in area located on west side of venue
Loading Dock	16' wide x 20' high overhead door Room for one (1) truck at a time 10' – 20' push distance from stage
Parking	
Bus & Truck	Parking on west side of the venue with additional parking for production vehicles
Shore Power Available	Capacity for 10 buses at 208 volt / 50 amp
Power	
Services Available	400 amp / 3 phase / 120-208V service in five (5) locations
Rigging	
Floor to High Steel	50' truss height above ice pad to high steel
Floor to Low Steel	37' 4" truss height above ice pad to low steel
Grid	Maximum show weight 125,000 pounds 1,700 pounds per rigging grid member 22,000 pounds max load on trusses two (2) to seven (7)
Spans Width	6" x 7"
Beam Width	11" x 10"
Rigging Obstruction	Negative
Stage	
Stage Type	Wenger Showmaster
Max Stage Dimensions	60' wide x 48' deep; 32" – 52" high
Risers	Twelve (12) - 8' x 4' Versalite risers
Stairs	Three (3) Showmaster sets available
Skirting Available	Yes
Floor & Floor Covering	
Arena Floor	85' wide x 200' deep
Floor Surface	Polished concert floor with load capacity 3,000 lbs/sq ft; ice cover
Dasher	Some removable - west end & various pieces around pad
Floor Covering	Nautic Ice Deck - 3/4" fiberglass reinforced 4' x 8' sheets, grey colour
Event Supplies & Services	
Forklift & Fork Extensions	Two (2) Natural Gas Clarke with max lift capacity; 5,000 lbs Extensions: 5' in length. Operated by venue.
Crowd Management Barricade	OPTEx Barricade, twenty (20) pieces, 80'
Bicycle Rack	71 pieces
Spot Lights	Two (2) Lycian 295 ELT 3000 kw / Two (2) Lycian 1275 Super Star 1.2
Clear Com	Production Intercom MS-200 - Lines in place to spots
Headsets/Com Packs	Eight (2) 2-circuit portable headsets/belt packs
House Lights	Basic description lighting and switch mechanism
House Drape	Curtain System consists of 6 black panels of 35' H - 14' W, with 80' of truss and 4 - 1/2 ton motors
Washer/Dryer	Available on site
Towels	Rented & supplied through catering

Putting a Date on Hold

In order to facilitate an orderly event calendar, dates are put on hold when a prospective promoter specifically requests that this action be taken.

Once a hold is placed, the date of the hold will be entered onto the event calendar, along with the hold placement, promoter's name and relevant information.

Once the feasibility of the event is approved and the terms agreed upon, a contract will be issued, both of which must be signed and returned with the appropriate deposit.

Challenging a Date Currently on Hold

Inquiries and requests to put dates on hold are regularly received for event dates at Bonnetts Energy Centre.

An event date is not considered confirmed until an executed copy of the contract is issued and the appropriate deposit is obtained, a promoter may challenge the original hold put on a date through the following procedure:

- The prospective promoter must notify the facility of the intention to challenge the original hold.
- The facility will notify the first hold promoter of the official hold challenge.
- The first hold promoter is given the opportunity to secure the date by executing the contract within 48 business hours of the challenge.
- If the first hold promoter releases the date, negotiation will commence with the prospective promoter.

Financial Settlement

At the conclusion of the event, the Licensee will be responsible for settling all outstanding facility expenses, and Box Office staff will provide the promoter with a ticketing audit.

In the settlement, the Licensee will be presented with available documented facility expenses including, equipment rental, taxes and catering expenses. On certain events, a non-resident withholding tax on gross gate receipts may be applicable.

Insurance Requirements

The event promoter must obtain certification showing that adequate coverage (\$5 million in Commercial General Liability Coverage) has been arranged. The venue must be named as additional insured on all insurance on all insurance documents. Events cannot proceed unless the required insurance coverage is in place.

Pyrotechnics and Special Effects

Bonnetts Energy Centre requires advance notification of all pyrotechnics and special effects one (1) month prior to your event. Approvals and permits must be forwarded to your Event Manager. This is in accordance with the bylaws and regulations of the City of Grande Prairie Fire Prevention office and the Province of Alberta. Please contact your Event Manager for specific information.

Event Passes

The event promoter is required to provide identification passes for all event personnel requiring access to Bonnetts Energy Centre. The appropriate number of passes should be made available to Bonnetts Energy Centre staff working the event. Your Event Specialist requires a sample copy of this pass prior to the event.

DRESSING ROOM 1

- Area: 35' x 14'
- Up stage right, 150' from stage
- Own washroom and shower
- Phone and internet line hookups

DRESSING ROOM 2

- Area: 35' x 14'
- Up stage right, 150' from stage
- Own washroom and shower
- Phone and internet line hookups

DRESSING ROOM 3

- Area: 14' x 16'
- Up stage right, 250' from stage
- Own washroom and shower
- Phone and internet line hookups

DRESSING ROOM 4

- Area: 14' x 16'
- Up stage right, 250' from stage
- Own washroom and shower
- Phone and internet line hookups

DRESSING ROOM 5

- Area: 27' x 15'
- Up stage right, 250' from stage
- Own washroom and shower
- Phone and internet line hookups
- Home teams dressing room

PRODUCTION OFFICE: TERRY LOCK

- Area: 15' x 20'
- Up stage left, 50' from stage
- Phone and internet line hookups

PRODUCTION OFFICE: REFS ROOM

- Area: 10' x 10'
- Up stage right, 25' from stage
- Own washroom and shower
- Phone and internet line hookups

CATERING ROOM

- Area: 14' x 16'
- Up stage right, 250' from stage
- Own washroom and shower
- Phone and internet line hookups

MEDIA ROOM

- Area: 14' x 16'
- Up stage right, 250' from stage
- Own washroom and shower
- Phone and internet line hookups

THE BOWES AT BONNETTS ENERGY CENTRE

Location

Bonnetts Energy Centre – Grande Prairie

Owner

Owned and operated by the City of Grande Prairie

Seating Capacity

Concert: 1,400

Banquet Seating: 700

Parking

Tour parking located in west parking lot with access to loading dock

Food & Beverage

Concession and catering provided by venue

Floor

1,800 sq.ft. of open floor space

Production Office: Terry Lock Room

- **Area:** 15' x 20'
- Across lobby from The Bowes, 20 ft
- Phone and internet line hookups

Dressing Rooms

Dressing Room 1

- **Area:** 20' x 10'
- Up stage left, 30' from stage

Dressing Room 2

- **Area:** 20' x 13'
- Up stage left, 30' from stage
- Own washroom

Dressing Room 3

- **Area:** 34' x 24'
- Up stage 20' from stage
- Separate washroom, 10' from room

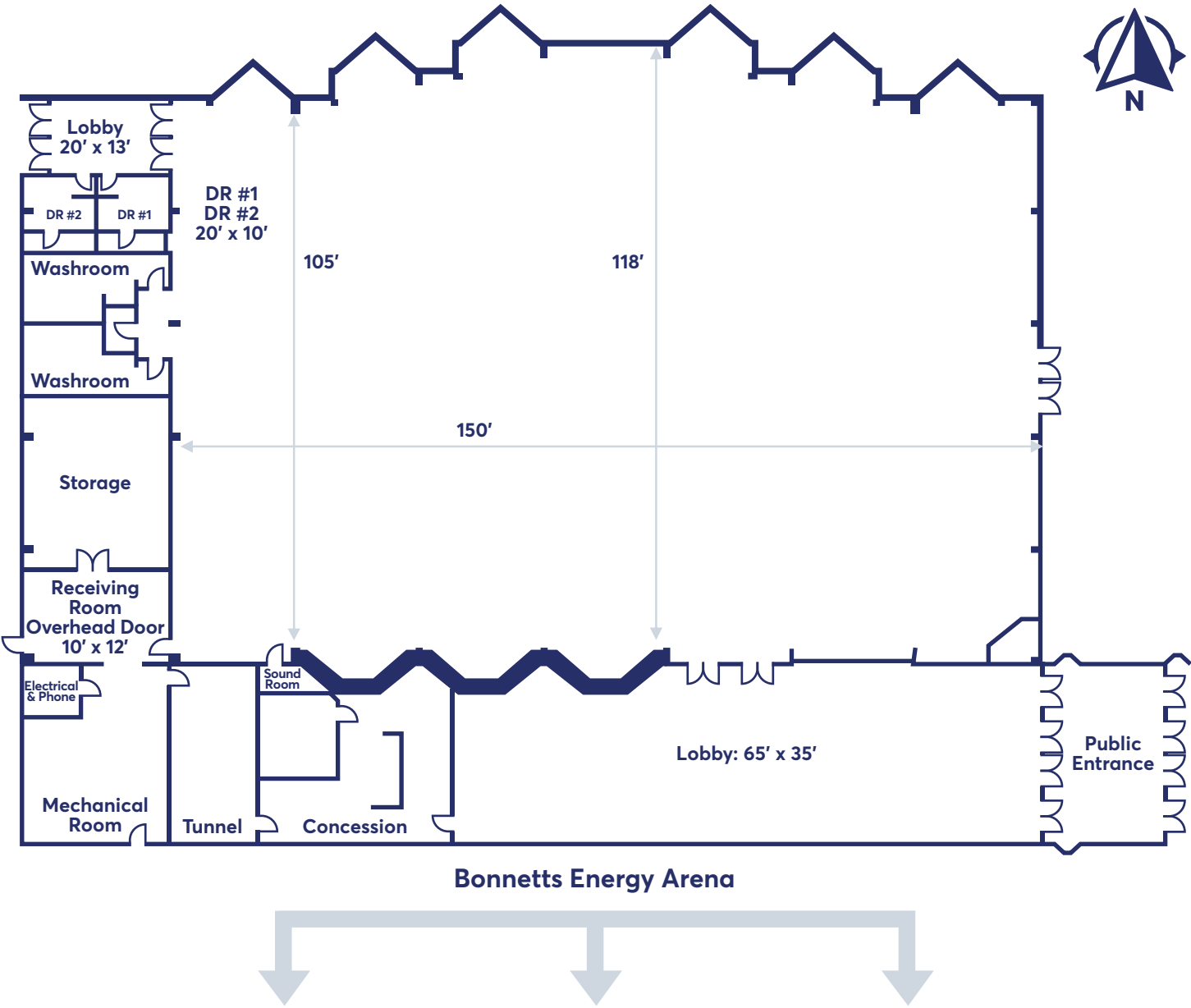
Access to Bonnetts Energy Centre dressing rooms, when available.

Showers

Venue showers are located on the south end of the building, in Bonnetts Energy Centre. There are no showers in The Bowes.

Accommodations can be made to secure a hotel room across the street, if required.

THE BOWES MAP



THE BOWES TECHNICAL INFORMATION

Load In	
Area	Load-in area located on west side of venue
Loading Dock	10' wide x 12' high overhead door Room for one (1) truck at a time Push distance dependent on stage placement - 30' maximum
Parking	
Bus & Truck	Parking on west side of the venue with additional parking for production vehicles
Shore Power Available	Capacity for 10 buses at 208 volt / 50 amp
Power	
Services Available	100 – 300 amp / 3 phase / 120-208V multiple locations
Rigging	
Floor to Steel	Varies from 13' 8" – 33' 8" ceiling height
Grid	Rigging weight varies by point, discuss with Event Manager
Rigging Obstruction	Negative
Stage	
Stage Type	Wenger Showmaster
Max Stage Dimensions	60' wide x 48' deep; 32" – 52" high
Risers	Twelve (12) - 8' x 4' Versalite risers
Stairs	Three (3) Showmaster sets available
Skirting Available	Yes
Floor & Floor Covering	
Floor Area	1,800 square feet 150' East to West 110' North to South
Floor Surface	Epoxy finished concrete floor
Event Supplies & Services	
Forklift & Fork Extensions	Two (2) Natural Gas Clarke with max lift capacity; 5,000 lbs Extensions: 5' in length Operated by venue
Crowd Management Barricade	OPTEX Barricade, twenty (20) pieces, 80'
Bicycle Rack	71 pieces
Spot Lights	Two (2) Lycian 295 ELT 3000 kw / Two (2) Lycian 1275 Super Star 1.2
Clear Com	Production Intercom MS-200 - Lines in place to spots
Headsets/Com Packs	Eight (2) 2-circuit portable headsets/belt packs
House Lights	Basic description lighting and switch mechanism
House Drape	Curtain System consists of 6 black panels of 35' H - 14' W, with 80' of truss and 4 - 1/2 ton motors
Washer/Dryer	Available on site
Towels	Rented & supplied through catering

Security and Crowd Management

Bonnetts Energy Centre maintains its own 24-hour security force responsible for base building security and the safe guarding of Bonnetts Energy Centre property. Special security services may be arranged with your Event Specialist. Bonnetts Energy Centre will determine the levels of security staffing required at your event, with all cost of event-related and crowd management security being the responsibility of the client.

Search Procedure

Well-established search procedures are a crucial part of maintaining security at Bonnetts Energy Centre. The type of event will determine the level of search required. Some events will require a more common visual search while others may require a voluntary physical search.

Visual Search: When it is anticipated that certain items might be brought into an event, and the volatility of the crowd is low, a visual search will be done at each entrance in the following manner:

- A visual scan of each guest as they enter the facility
- The guest is asked to open their coat, purse or bag, to display the contents to security. The guest is asked to remove their hat. The security officer will not touch the belongings of the guests.
- If a suspicious or inappropriate item is spotted, the guest will be asked to remove it.
- The guest will be given the option to dispose of an inappropriate items (*see Prohibited Items) that are found before entry. Items may be disposed of in a waste container, or taken back to the owner's vehicle. If the item is of an illegal nature, a RCMP officer will be notified for investigation.
- The guest may be asked to be scanned by hand-held metal detectors
- Hand-held metal detector scans are mandatory at Concert Events

The type of search is designed to be performed as quickly and efficiently as possible so as not to slow down the entrance of the crowd.

Other Searches: The level of search required is determined on a show-to-show basis. Should a physical pat down be required, female security officers must be posted at each gate to deal with female guests, under no circumstances should a male security officer pat down a female guest. Physical searches must be voluntary, and the security officer must ask permission of the guest to perform the search. If the guest refuses, Bonnetts Energy Centre has the right to refuse entry.

Prohibited Items

For safety reasons, fans are refused entry if they are found to be in possession of any of the following prohibited items:

- Bottles, cans, coolers, sticks or aerosol cans
- Weapons (ie: knives, firearms) or fireworks
- Skateboards, rollerblades, or roller-skates
- Illegal drugs or noxious substances
- Cameras, sound and/or video recording devices (such as selfie sticks, Go-Pros, and iPads) as per event restrictions (always check event details)
- Helium balloons (these float to the ceiling and are difficult to remove and can cause problems with air handling equipment)
- Outside food or beverages, including alcoholic beverages not sold by Bonnetts Energy Centre
- Stolen tickets

For the fan's interest, please be aware that a full list of prohibited items can be found posted outside of each entrance at Bonnetts Energy Centre.

HEALTH & SAFETY

As required by the City of Grande Prairie and provincial regulations, employers, volunteers and contractors are required to comply with fire, health and safety regulations.

EVACUATION PROCEDURES

Bonnetts Energy Centre has established evacuation procedures for emergency situations. All Bonnetts Energy Centre staff are trained to deal with such situations.

In the event of an evacuation, we request full participation and assistance to ensure the safety of everyone.

FIRE DEPARTMENT REGULATIONS

Bonnetts Energy Centre works closely with the Grande Prairie Fire Department and strictly adhere to all Fire Regulations.

FIRST AID

First aid personnel are on site for all major concerts, Storm hockey games and events. Reach out to the nearest Guest Services attendant for quick attention.

All first aid staff, equipment and supplies are provided by Bonnetts Energy Centre. The cost of staffing is included in your House Expense Package.

Your Event Specialist will review your first aid staffing needs with you.

HAZARDOUS MATERIAL

Management reserves the right to restrict the use of certain chemicals and gases.

The provisions of Workplace Hazardous Materials Information System (WHMIS) Regulations shall be complied with appropriate information and material shall be provided to the Event Specialist prior to the event.

SMOKING POLICY

Bonnetts Energy Centre is a smoke-free building; including; all concession areas, suites and lounges. Designated smoking areas are location outside the East and West Entrance.

Re-entry is determined on an event-by-event basis.



BONNETTSENERGYCENTRE.COM