

## Technical Manual 2024





2100 Avenue of the Stars Cedar Park, Texas 78613 (512) 600-5000

www.hebcenter.com

## **Staff Directory**

Main Phone 512-600-5000 Box Office 512-600-5001 Security Command Center 512-600-5150

General Manager
Assistant General Manager
Director of Marketing
Director of IT
Sr. Director of Ticketing
VP of Booking
Event Manager
Event Manager

Michael Delay Amber Goodspeed Erin Miller Kevin White Kim LeClear Darren Olsen Terrol Ford Al Giesler MDelay@texasstars.com
AGoodspeed@hebcenter.com
EMiller@hebcenter.com
KWhite@hebcenter.com
KLeClear@hebenter.com
DOlsen@hebcetner.com
TFord@hebcenter.com
AGiesler@hebcenter.com

## **H-E-B Center Facts**

Architect

General Contractor

Owner
Arena Management
Cost
Parking Standard Spaces 2,692
ADA Spaces 38

Don Dethlefs, Sink, Combs, Dethlefs Hunt Construction City of Cedar Park Texas Stars, LP \$55 Million



## Technical Information



#### **Audio/Video Equipment**

H-E-B Center's audio system is run from a Allen & Heath SQ-7 input sound board. The audio room includes a compact disc player, AM/FM receiver and a Click Effects Pro Audio playback system. The Allen & Heath SQ-7 is integrated, through our buildings network, allowing local & independent audio control of many areas of the facility.

The Bud Light Club, the Craft Beer Corner and Meeting Rooms 1 & 2 are all prewired with local microphone and line level inputs. These rooms all have local and independent audio control.

The venue is equipped with FOUR (4) wireless microphones, SIX (6) beta 58 microphones, FOUR (4) SM57 microphones and ONE (1) RU22 microphone. A Mackie EIGHT (8) Input mixer and FOUR (4) JBL speakers are available for use around the facility.

#### Centerhung Video Scoreboard and Ribbon Boards

The main scoreboard above the arena floor measures approximately 13.9 feet high by 14.7 feet in diameter and incorporates multiple full-color LED displays and can reach a high-trim above rigging grid. The main scoreboard has THREE (3) levels of display equipment. The bottom, or first level, consists of a lower ring LED display that is approximately 2.1 feet high and 50.4 feet in diameter. The second level consists of four main Light House 10mm video display screens, each approximately 7.85 feet high by 14.7 feet in wide. The third level consists of four Light House 10mm video virtual scoring displays measuring approximately 3.14 feet high by 14.7 feet wide.

The building also has TWO (2) side Light House 20mm video LED displays (ribbon boards) spanning the North and South sides of the suite level. The displays are 2' high x 188.55' long.

All content must be provided FIVE (5) days prior to your event. Content formats and board resolutions are listed below:

	MAIN VIDEO BOARD	VIDEO RING (Below Main Board)	RIBBON BOARDS		
RESOLUTION (pixels)	1920 (w) X 1080 (h) HD Formatting	1632 (w) X 64 (h)	2880 (w) X 40 (h)		
MOTION GRAPHICS FORMAT	SD Content DVD (Standard formatted DVD) Beta Tape HD Content Format: 1920 x 1080 HD Formatting Frame Rate: 29.97 Accepted media: Quick time.mov	N/A	Uncompressed AVI 1632 (w) X 64 (h) Frame Rate: 29.97 Animations should be designed to loop seamlessly		
STILL GRAPHICS	PSD files 1920 (w) X 1080 (h) pixels Color Mode RGB 8 bit dpi 72	PSD files 64 (h) x 1632 (w) pixels Color Mode RGB 8 bit dpi 72	PSD files 40 (h) x 2880 (w) pixels Color Mode RGB 8 bit dpi 72		

Please contact the Event Operations Department for scoreboard and ribbon board usage options.

<sup>\*</sup> See **Appendix B** for rigging steel layout and **Appendix D** for pictures

#### **Available Back of House Accommodations**

- There are ELEVEN (11) rooms potentially available for third party event use
- Rooms may be accessed from load-in to load-out
- Locker rooms and meeting rooms may be adjoined to form a larger room if requested

<sup>\*</sup> See Appendix A for a map of their locations BOH

	Locker Room 1	Locker Room 2	Locker Room 1/2 Joined NO Airwall	Flex 1	Flex 2	Locker Room 3	Locker Roock 4	Locker Room 3/4 Joined NO Airwall	Star 1	Star 2	Green Room	Meeting Room 1	Meeting Room 2	Meeting Room 1/2 Joined NO Airwall
Size	14'x15'	14'x15'	29'x15'	8'x10'	8'x10'	15'x10'	15'x10'	30'x10'	16'x10'	10'x10'	18'x21'	40'x25'	40'x25'	40'x50'
Bathroom	2	2	4	-	-	2	2	4	1	1	1	-	-	-
Individual Shower	-	•	-	-	•	-	•	•	X	X	X	•	•	-
Shower Room (7 heads)	1	1	2	-	-	1	1	2	-	-	-	-	-	-
Permanent Locker/Benches	Yes	Yes	Yes	-	-	Yes	Yes	Yes	-	-	-	-	-	-
Rubber/Mondo Floor and Carpet	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	-	-	-	-	-
Finished (sheetrock/carpet)	-	-	-	-	-	-	-	-	Yes	Yes	Yes	Yes	Yes	Yes
40" Flatscreen TV (in-house monitors)									1	1	1	1	1	2
Data/Telephone	2	2	4	2	2	2	2	4	2	2	6	2	2	4
SEE DETAILED MAP JUMP TO PAGE	20	20	20	20	20	20	20	20	20	20	21	22	22	22

#### **Deliveries**

All packages for an event should be delivered to the loading dock on the west side of H-E-B Center. If packages have been delivered for an event, please see the Event Operations Department to receive them. All shipments should be sent to:

H-E-B Center Att. (*Event Name*) - Event Services 2100 Avenue of the Stars Cedar Park, TX 78613

#### **Electrical Power**

There are TWO (2) main show power locations located upstage left and upstage right on the west side of the arena. The cam locks are located approximately 50 feet from each side of the stage for an end-stage event and 150 feet for an event in-the-round. There are TWO (2) additional power services available on the southeast corner of the floor and at center ice (under retractable seating). The event electrician will tie-in and terminate all power for these connections. To request these connections, please contact the Event Operations Department.

·	200 Amp 208/120 Volt 3-Phase 5-Wire Cam Locks	400 Amp 208/120 Volt 3-Phase 5-Wire Cam Locks	400 Amp Isolated Service 208/120 Volt 3-Phase 5-Wire Cam Locks
Stage Right NOT TO EXCEED 1,000 Amps	2	2	1
Stage Left NOT TO EXCEED 1,000 Amps Center Ice Stage Right/House Left (on SR transformer) FOH Stage Right/House Left (on SL transformer)	2	2	-
	1		-
	1	-	-
Exterior (Broadcast/Catering Prep)	2	-	-

<sup>\*</sup> See Appendix G for a diagram of H-E-B Center's show power services

#### **Floor Anchors**

There are EIGHTY (80) floor anchors at H-E-B Center. However, during the months of September through May (and possibly June), the hockey ice is in place. There are TWELVE (12) anchors that have a maximum tension of 4,000 lbs. outside the ice dam and are possibly accessible for use dependent on specific event set up. For more information on utilizing floor anchors during the time our ice is in place, please communicate your needs to the Event Operations Department.

#### Floor Size

- End Stage Event 250' x 85' (21,250 sq. ft.)
- In-The-Round Event 200' x 85' (17,000 sq. ft.)
- Open Floor Event (no telescopic seating) 250' x 102' (25,500 sq. ft.)

#### **Forklifts and Heavy Equipment**

All other heavy equipment (scissor lifts, boom lifts, etc.) are available at the show's expense, please contact the Event Operations Department for more information.

FORKLIFTS (TWO AVAILABLE)	Yale GC060VX
Capacity	5500 lbs.
Max Fork Height	182 inches
Forks	42 inches
Available extensions (Two Sets)	63 inches

<sup>\*</sup> See Appendix F for a diagram of H-E-B Center's floor anchors

<sup>\*</sup> All shows from September through May will be over ice, in which the ice surface will be covered with an insulated floor (Kayco Composites – Kay-Cel Ice Decking 1" thick, solid bottom and r-value of 2.9). Costs associated with covering the ice floor can be addressed at booking.

#### **House Lights**

A house light operator will be crewed to run house lights manually and will be in communication with show production via intercom headset. House lighting looks can vary, for the safety of our staff and guests, the final look is subject to approval by H-E-B Center Management and Show Management.

Aisle lighting/vom lighting in the arena bowl is provided during all "house black" shows to provide a safe environment for our quests.

#### **Spotlights**

There are FOUR (4) Super Trooper spotlights available for event use located on the catwalk of the arena. Each house spotlight is powered with 30-amp power source on the Catwalk with a twistlock adapter. Currently, there are no other 30-amp services available on the catwalk and feedercable for placement is limited. Each location has clear com available and do NOT have a gel package. Please advance locations and crew needs with the Event Operations Department during show advance.

\* See **Appendix C** for H-E-B Center's generic spotlight location diagram

#### JBT/Clear-Com

The H-E-B Center utilizes Clear-Com for its production PL communication system and has approximately **TEN (10) in-house belt packs and headsets**. Additional headsets and belt packs can be rented to accommodate needs. Please communicate needs that exceed house supply to the Event Operations Department.

The facility is prewired with seven JBT locations. FOUR (4) of the JBT locations are located on the Event Level around the main floor, TWO (2) are located on the Suite Level and ONE (1) is located on the 3rd floor Press Level. The venue also has a truck dock cross connect location for TV broadcasting integration.

\* Please see **Appendix J** for a diagram of H-E-B Center's JBT locations

#### **Staging Equipment**

The H-E-B Center has a StageRight© staging system. The stage height is variable between 48" and 78" in 2" increments. All decks are 4' x 8' with a weight capacity of 125 pounds per square foot. The stage at H-E-B Center has the capability of being as large as 60' x 48' with options for additional camera platforms or wings. Skirting, railings, and stage barricade (maximum size = 80' W) are also available.

\* See **Appendix H** for H-E-B Center's available in-house stage diagrams

#### Telephone/Data Service

Event telephones and data orders must be placed with the Event Manager no later than SEVEN (7) days prior to the event. There will be a technician on site to terminate all telephone and data connections. Wireless internet will also be available throughout the arena, please consult with the the Event Operations Department for log on information.

- Telephone/Data Charges o Phone Line Install \$150
  - o Additional Day \$75 per phone line
  - Telephone Hand Sets No Charge
  - o Internet Connection \$200
  - Wireless Connection No Charge

#### **Loading Dock**

The loading dock is located on the west side of the building and approached by way of 183A Southbound Frontage Road or New Hope Road via Avenue of the Stars.

All tour vehicles in the loading dock must fit within the red fire lane while leaving a clear lane to the trash compactor should the building require a pick-up show day. Additional show vehicle parking is available in the parking spaces along the south curb of our south parking lot. Please confirm final parking and utility needs with the Event Operations Department.

	DOCK	UTILITIES	USE NOTES
SOUTH DOCK	Truck-level Manual Leveler	N/A	House Deliveries—available for show use after H-E-B Center Event Ops confirms
LOADING RAMP	14'w x 20' h roll-up door		
LOADING DOCK 1	Truck-level Automatic Leveler	N/A	Available to show at all times
LOADING DOCK 2	Truck-level Automatic Leveler	N/A	Available to show at all times
LOADING DOCK 3	Truck-level Manual Leveler	110 outlet close by inside— extension cords <b>not</b> available from H-E-B Center	Available to show at all times
BROADCAST A-C & SAT TRUCK POSITIONS	N/A	TWO 200 Amp 208/120 Volt 3-Phase, 5-Wire, Cam Locksmust be connected via Event Electrician on staff FOUR- RV Plugs ONE 110 outlet Water—approx 150' run—H- E-B Center does NOT have hose	Catering Prep Tent/Grilling

<sup>\*</sup> See **Appendix A** for a full map of H-E-B Center's loading dock, marshalling, dressing rooms and additional parking

#### **Rigging Plot**

All overhead rigging plans, including desired flying points and associated weights side and overhead view drawings, must be submitted to H-E-B Center at least TWO (2) weeks prior to an event. This is of particular importance for all setups that are anything other than end-stage events.

A rigging tech pack is available from the Event Services Department upon request.

- Maximum load capacity for a center stage show is 125,000 lbs. and for an end stage show is 150,000 lbs
- H-E-B Center does not have in-house beam clamps for use and must be supplied by the show
- Low steel height is 50' from floor, approx. 49' 10" over ice, and is accessible via catwalk
- Limited high steel may be available with use of a boom lift (H-E-B Center does NOT have a boom lift on-site)
- Centerhung Scoreboard fully retracts above rigging steel

<sup>\*</sup> See **Appendix B** for H-E-B Center's rigging plot

#### Stagehand Labor

Rhino Staging is the exclusive labor provider for H-E-B Center at Cedar Park. Here are the Rhino terms and conditions that might affect your labor bill:

- Minimum load-in, load-out & show call is four (4) hours
- Minimum rigging calls are six (6) hours for load-in and four (4) hours for load-out. All rigging calls require a minimum of two (2) High Riggers and one (1) Head Down Rigger
- All time is calculated on the full hour
- A mandatory paid half-hour meal break, or an unpaid one-hour walk away lunch is required after five (5) hours of work, otherwise overtime will be incurred until a break is provided.
  - Exception if cut at six (6) hours
  - o Minimum call back after a one (1) hour break is two (2) hours
- A working Supervisor and Master Electrician are mandatory from load-in to load-out
- Overtime will be billed at 150% of the regular rate after ten (10) incurred hours per day
- A "Crash Charge" of 150% of regular rates will be applied on orders received within 48hours of call
- A holiday rate of 150% is charged on the following nationally recognized holidays:
  - New Year's Eve (after 5pm) | New Year's Day | Martin Luther King Day | Easter Sunday | Memorial Day | Independence Day | Labor Day | Veteran's Day | Thanksgiving Day | Christmas Eve (after 5pm) | Christmas Day

#### **Additional Event Accommodations**

There are SEVEN (7) areas normally available for special events and premium tertiary show events. Each of these spaces include comfortable seating arrangements specific for their primary use but have the flexibility to be set up in alternate configurations upon request. Please contact the Event Operations Department for additional set up and special event accommodation information.

\* See Appendix A for a map Meeting Room Locations

	Meeting Room 1	Meeting Room 2	Meeting Room 1/2 Joined NO Airwall	Craft Beer Corner	Bud Light Club	East Loge	Northwest/Southwest Loges
Size	40'x25'	40'x25'	40'x50'	Up to 950 sq.ft.	1,600 sq. ft.	5,000 sq. ft.	500 sq. ft. (each Lounge)
Outdoor Patio	No	No	No	No	Yes	No	Yes
Capacity—Max Seated	50	50	110	50	76	100	20
Capacity—Max Standing	50	50	110	100	-	500	30
Permanent Configuration	N/A	N/A	N/A	Cocktail tables/Stools	4-top restaurant seating	Cocktail tables/Stools	Minimal Lounge Furniture/Stools
Built-In Bar (Bar Seating)	-	-	-	Beer/Wine ONLY (15)	Full Bar (15)	Full Bar (20)	Full Bar (10)
Accessible without BOH pass-thru	Yes	Yes	Yes	Yes— all access FOH	Yes— all access FOH	Yes— all access FOH	Yes— all access FOH
Private BOH Access	Yes	Yes	Yes	No	No	No	No
40" Flatscreen TV (in-house monitors)	1	1	2	4	4	2	2
In-room audio Portable Sound System MAY be available for use for rooms without built-in system	Yes	Yes	Yes	No	Yes	No	No



# Policies and Procedures



#### **General Building Policies for Guests**

- Everyone entering H-E-B Center on an event day will go through a security screening that will include a walk-through magnetometer ensure nobody is entering with a weapon. This includes, but is not limited to, all guests, all building staff, stagehands, vendors, and all artist touring parties: crew, management, artists, and their guests.
- No video, audio or cameras with professional lenses (maximum 6 inches) allowed
  - The camera policy is subject to change depending on each event's individual policy
- Air horns and other noisemakers, wrapped gifts, coolers, weapons of any kind, drums, or laser pointers, confetti or streamers (guests) are permitted
- Umbrellas are not allowed into the building
  - Exceptions to this rule may be made based on type of event or promoter's request
- There is not a check-in area for any prohibited item
  - Prohibited items must be left in vehicles
- No outside food or beverages
  - The only exceptions are for medical reasons or baby food
- Children TWO (2) years of age and older must have a ticket for admittance
- Hand-held banners and signs, no larger than 22" x 28" are allowed as long as they are not derogatory, obscene, do not block the view of other guests and are not attached to a pole
  - The sign policy is subject to change depending on each event's individual policy
- Due to the numerous announcement requests, we receive each event, the H-E-B Center will not be able to make public address announcements on behalf of patrons
  - We will do what is possible to accommodate public address announcements if it is of an emergency status
    - Emergencies should be directed to the Guest Services Desk during all events
- Clear Bag Policy
  - H-E-B Center at Cedar Park is under a clear bag policy. Clear bags cannot exceed 16"x8"x16" and non-clear bags cannot exceed 4.5"x6.5". Clear bags cannot have colored tinting or obstructive patterns

#### **Box Office**

The H-E-B Center Box Office is open Monday through Friday from 10 am- 6 pm. The Box Office utilizes the Ticketmaster ticket system. There are TEN (10) windows: THREE (3) outside, SIX (6) inside the East Lobby and ONE (1) inside the main concourse. The Box Office accepts cash and all major credit cards.

- Tickets may also be purchased online via Ticketmaster.com: http://www.ticketmaster.com
- Select shows offer group discounts. Group tickets can be ordered through www.hebcenter.com or by calling 512-600-5013

#### Catering

RS3 Strategic Hospitality is the facility's exclusive food and beverage provider. RS3 can provide customized menus and options for backstage catering needs. If a show is traveling with a caterer or has special requests outside of RS3's capability, other providers may be used for back-of-house.

Please let the Event Services Department know if the show is traveling with a caterer so arrangements can be made for them. There is a \$250.00 housekeeping fee if a show travels with a caterer. Additionally, RS3 offers dishwashing facilities/services starting at \$500.

#### **Door Opening**

The standard Policy at H-E-B Center is to open doors 60 minutes prior to the scheduled start of an event. If the shows door opening requirement differs from the policy of the facility, please advance with the Event Services Department. Please be aware that per facility policy, all guests may be subject to random metal detector wanding, pat downs and/or have their bags searched for prohibited items. Please inform the Event Operations Department of your show's specific security needs.

#### **Furniture**

H-E-B Center has limited furniture and quantities of pipe and drape (200') in house. The Event Services Department can go over available furnishings for your event and can assist with sourcing rentals locally.

#### **Hazers**

The Event Services Department must be made aware of all fog machine/hazer usage.

#### **Guest Parking**

There are NINE (9) parking lots and ONE (1) premium park circle lot surrounding the H-E-B Center with 2,692 available spaces. The range of parking fees vary by event. Below are some general parking policies:

- No overnight parking is permitted without the prior written approval by management
- Passing out flyers and the sale of merchandise by outside groups and individuals in the parking lots is strictly prohibited without the written approval of management

#### **Permits**

Please confirm with the Event Services Department whether your event will require permitting by the City of Cedar Park. Further information regarding fire permitting is available in **Appendix I.** Generally, municipal permits are required for the following:

- Use of pyrotechnics for ANY EVENT
- Exterior tent structures over 19'x19'
- Road races (5Ks, Marathons, etc.)

All local city permits can be obtained via MyPermitNow.org - Permit Plan Review and Inspection Status

#### **Pyrotechnics**

All pyrotechnics must be permitted through the Cedar Park Fire Department. Please inform the Event Services Department if your show will be using pyrotechnics. Further information regarding fire permitting is available in **Appendix I.** 

All local city permits can be obtained via MyPermitNow.org - Permit Plan Review and Inspection Status.

<sup>\*</sup> See Appendix E for a map of H-E-B Center's parking lots

#### **Smoking**

There is a strict no smoking policy at H-E-B Center. This includes vapor cigerettes as well as illicit drugs. Smoking is only allowed in designated areas outside the facility. Guests who wish to leave the building and re-enter must have their ticket scanned out by a Guest Services Member and scanned back in if they wish to return.

#### **Sponsorships**

All sponsorships (including giveaways) and other promotional tools displayed or issued on the H-E-B Center premises must be approved through the Event Services AND Marketing Departments.

Due to exclusivities within the building, certain sponsors may be precluded from displays inside the facility and on facility property.

Please be aware that sponsor signage is not permitted anywhere inside or outside H-E-B Center without prior written consent of management.



## Appendices



### **Appendices Table of Contents:**

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**Appendix D:** LED Scoreboard and Ribbon Boards (Facia)

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- 2. Directional Map

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**Appendix G:** Power Service

**Appendix H:** Facility Capabilities

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- 2. 180 Half House
- 3. 3/4 House
- 4. Full House 180 Sell Line
- 5. Full House 240 Sell Line
- 6. 360 House
- 7. Clear Arena Floor Dimensions
- 8. Concourse

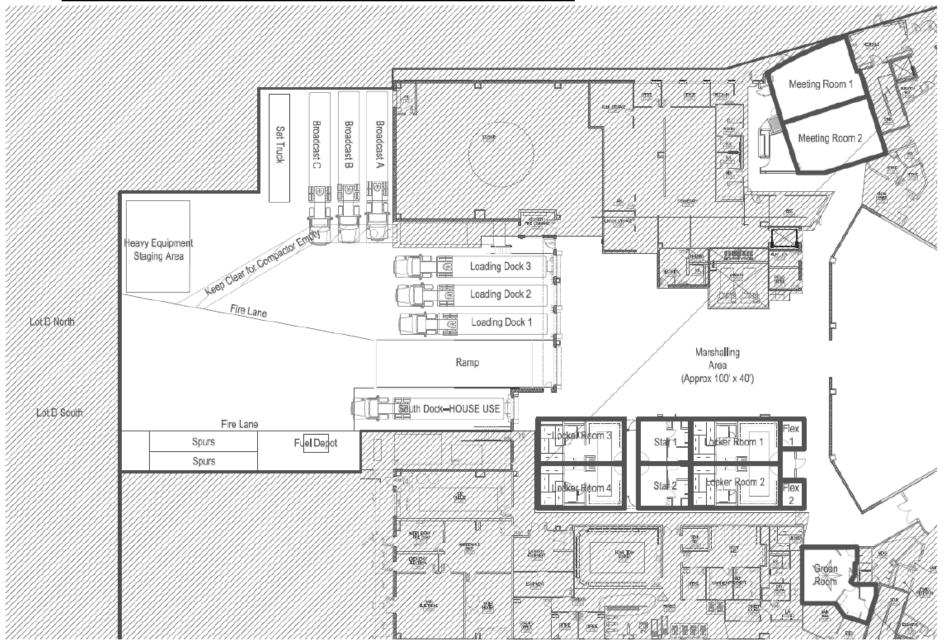
Appendix I: Pre-Show Requirements, City of Cedar Park Fire Department, Fire Marshal

**Appendix J:** H-E-B Center JBT Locations and Information

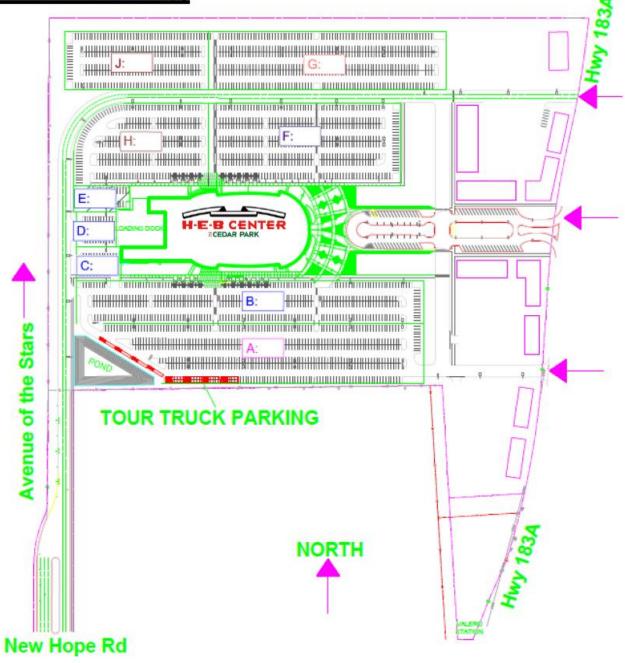
**Appendix K:** H-E-B Center Parking Lot Measurement Diagram

<sup>\*</sup> Each facility layout has depicted a typical ADA configuration for H-E-B Center, final seating and ADA configuration are subject to event specifics. Finalized floor capacities are calculated once production needs are assessed.

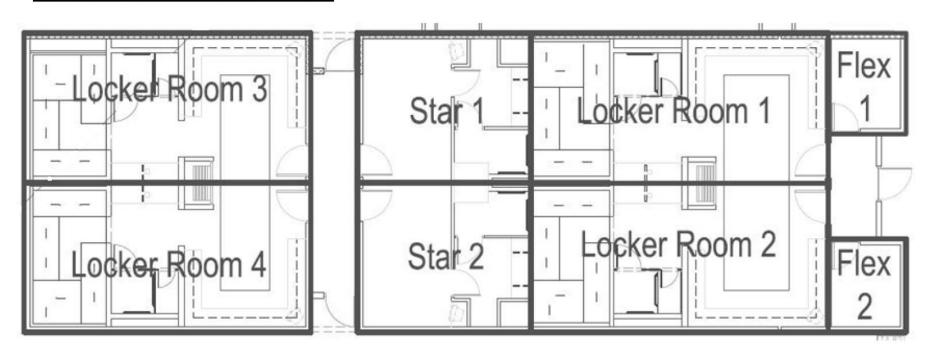
## Appendix A: All Back of House Spaces



## **Additional Tour Parking**



## **Visitor Locker Rooms**



### **Flex Rooms**

Locker Room 3 (10' x 15') Locker Room 4 (10' x 15') \*Adjoined (3 & 4) (10' x 30')

## **Star Dressing Rooms**

**Star 1** (16'x10') **Star 2** (16'x 10')

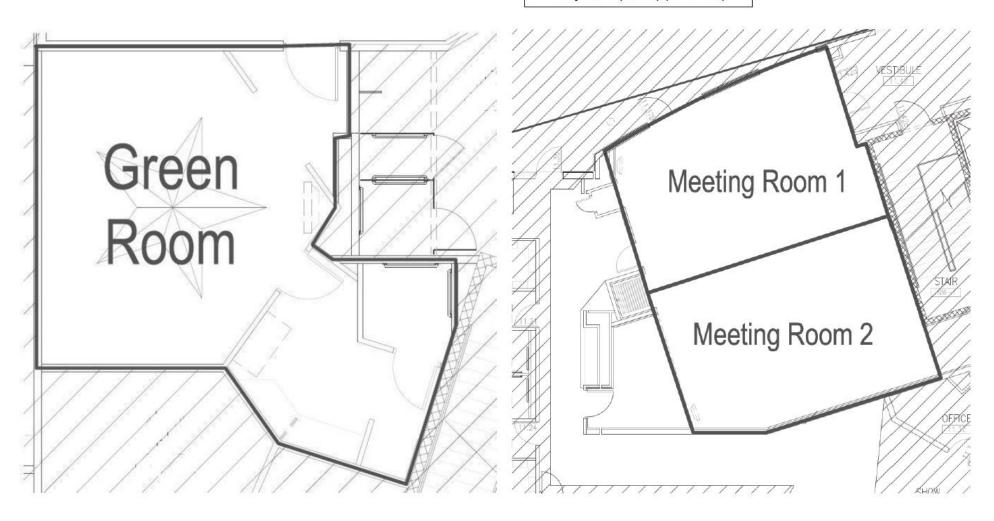
Locker Room 1 (14.5' x 15') Locker Room 2 (14.5' x 15') \*Adjoined (1 & 2) (29' x 15') Flex 1 (8'x10') Flex 2 (8'x10')

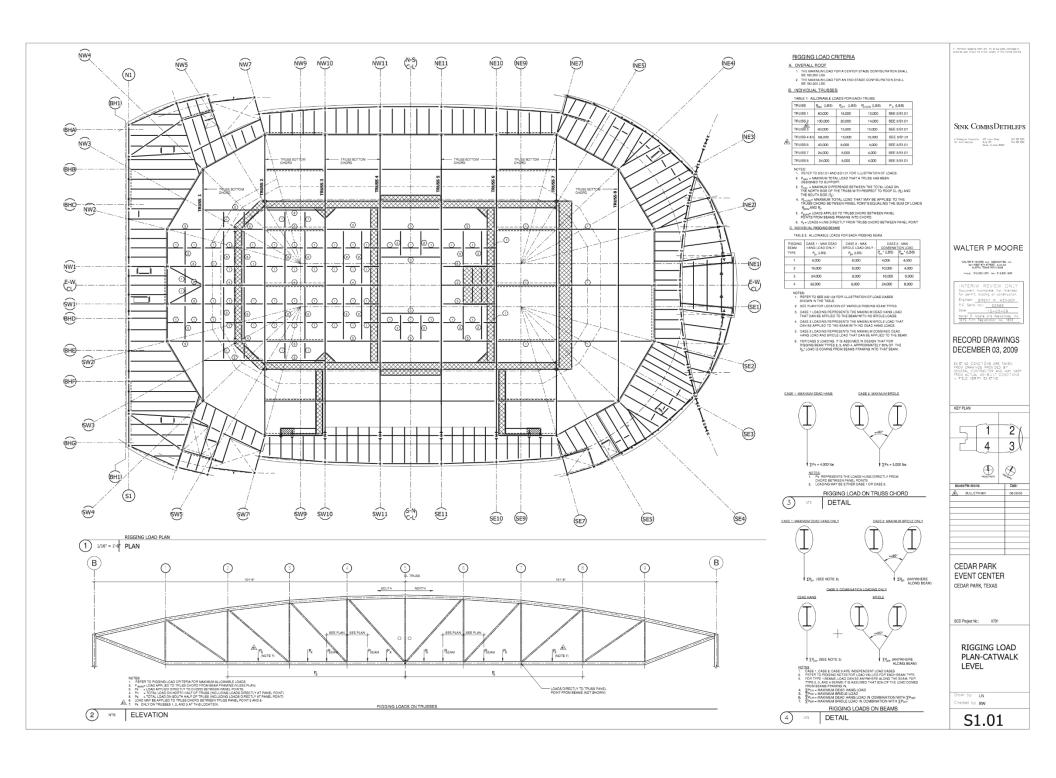
## **Green Room**

 $(18' \times 21')$ 

## **Meeting Rooms**

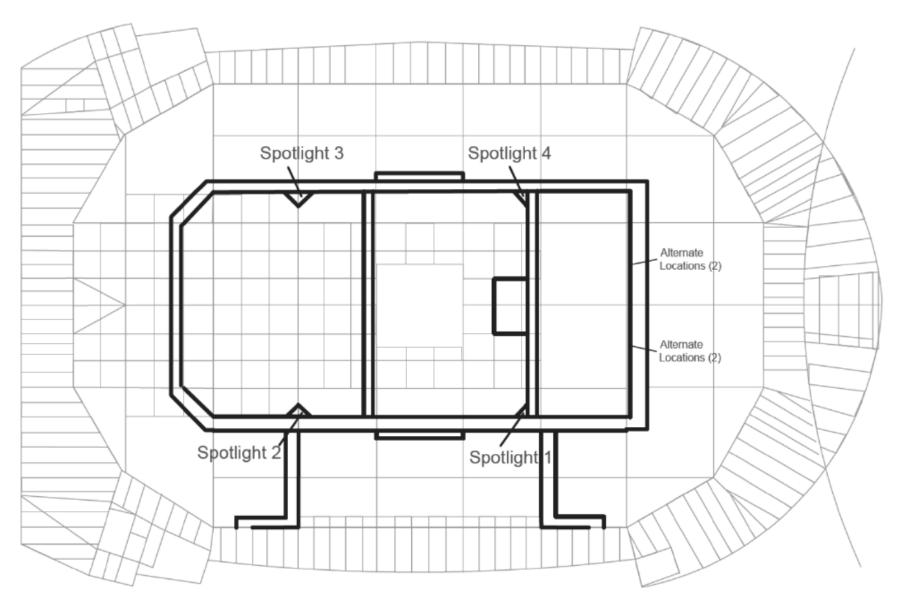
Meeting Room 1 (40' x 25') Meeting Room 2 (40' x 25') \*Adjoined (1 & 2) (40' x 50')



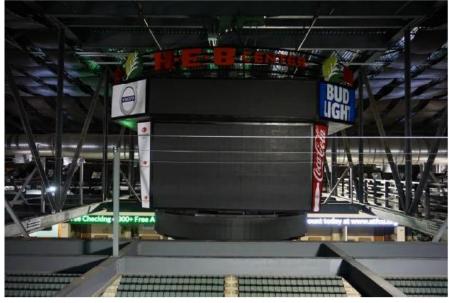


## **Appendix C: Spotlight Diagram**

- Dark Lines indicate catwalk
- Spotlights can be re-positioned to alternate locations



## Appendix D: LED Scoreboard and Ribbon Boards (Fascia)

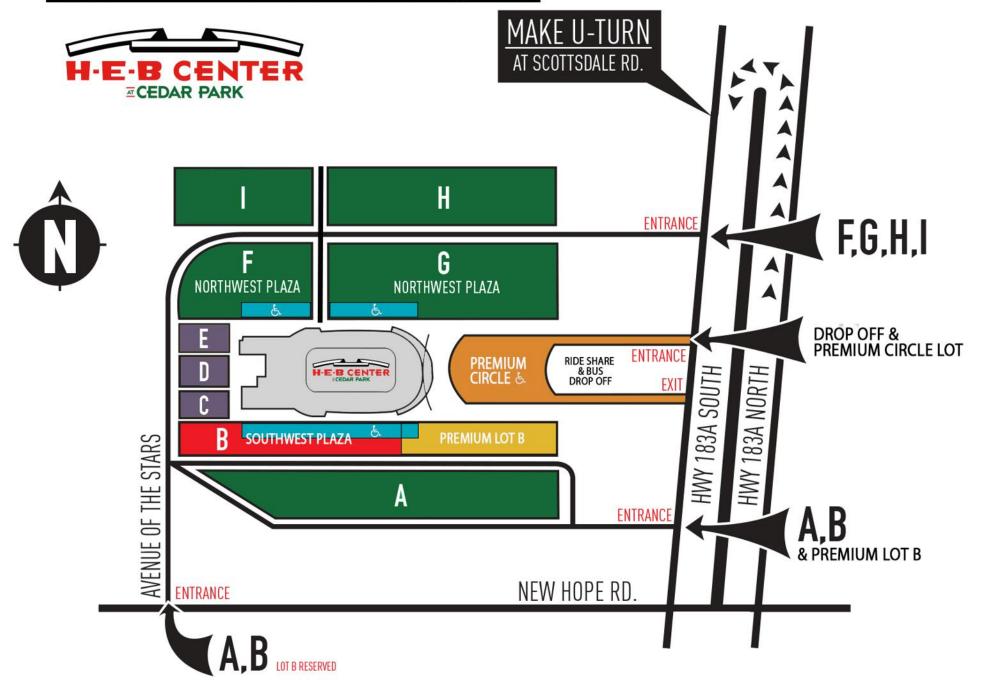








## **Appendix E: General Parking Map**



## **Directional Map**

#### **East Austin**

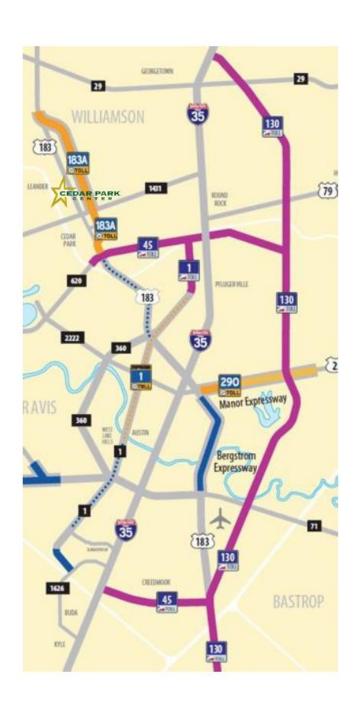
- Take IH 35 North
- Exit onto 183A Toll Road North
- Exit at Scottsdale Drive
- Proceed in the left lane
- Take the first U-turn
- Enter on the right

#### **West Austin**

- Take FM 620 North
- Turn left onto Highway 183 North
- Continue North on 183A Toll Road
- Exit at Scottsdale Drive
- Proceed in the left lane
- Take the first U-turn
- Enter on the right

#### South Austin

- Take Mopac/Loop 1 North
- Exit onto Highway 183 North
- Continue North on 183A Toll Road
- Exit at Scottsdale Drive
- Proceed in the left lane
- Take the first U-turn
- Enter on the right



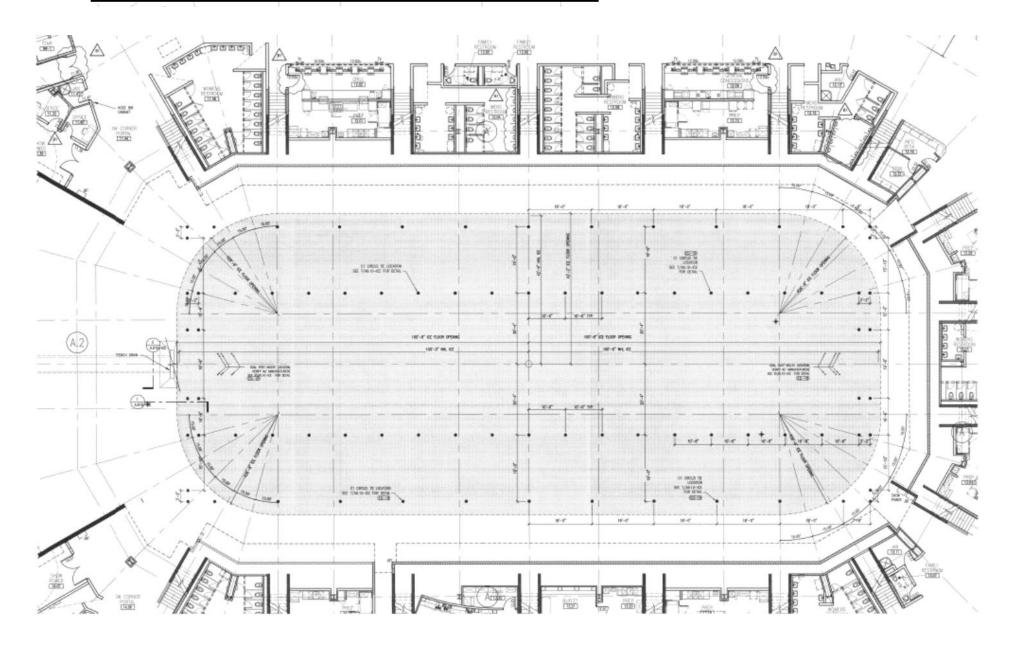
#### Georgetown

- Take IH 35 South to Exit 256 toward Cedar Park
- Turn right and continue West on FM 1431
- Turn right onto North 183A Frontage Road
- Turn left onto New Hope Drive
- Turn right onto Avenue of the Stars

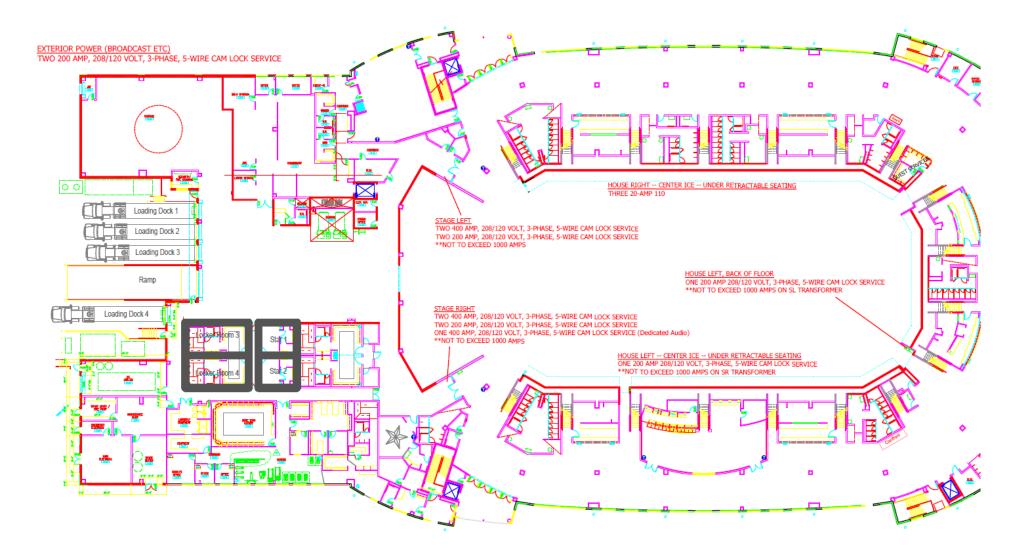
#### Round Rock

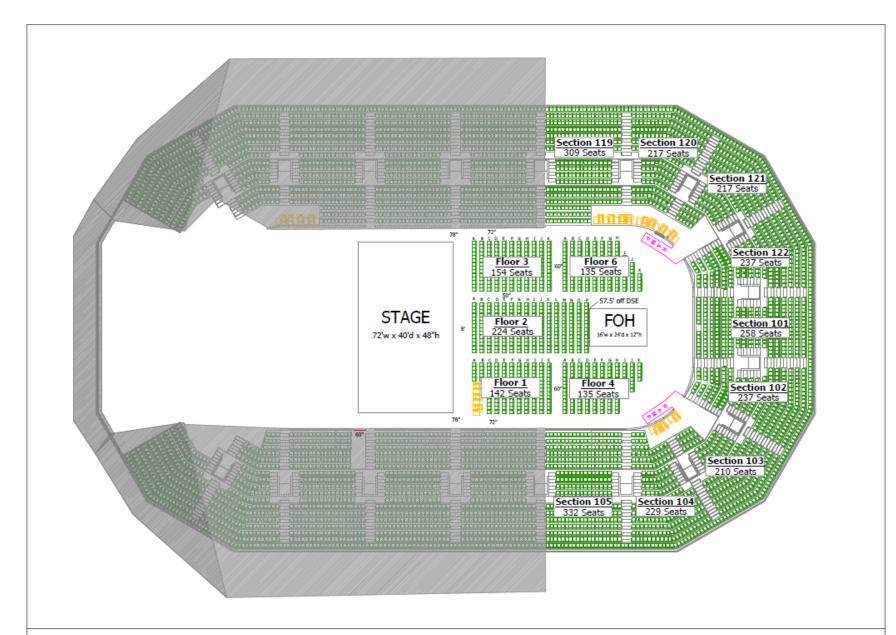
- Take IH 35 South to Exit 250 B
- Merge onto State Highway 45 West
- Exit onto 183A Toll Road North
- Exit at Scottsdale Drive
- Proceed in the left lane
- Take the first U-turn
- Enter on the right

## **Appendix F: Floor Anchor Diagram**



## **Appendix G: Power Service Locations**

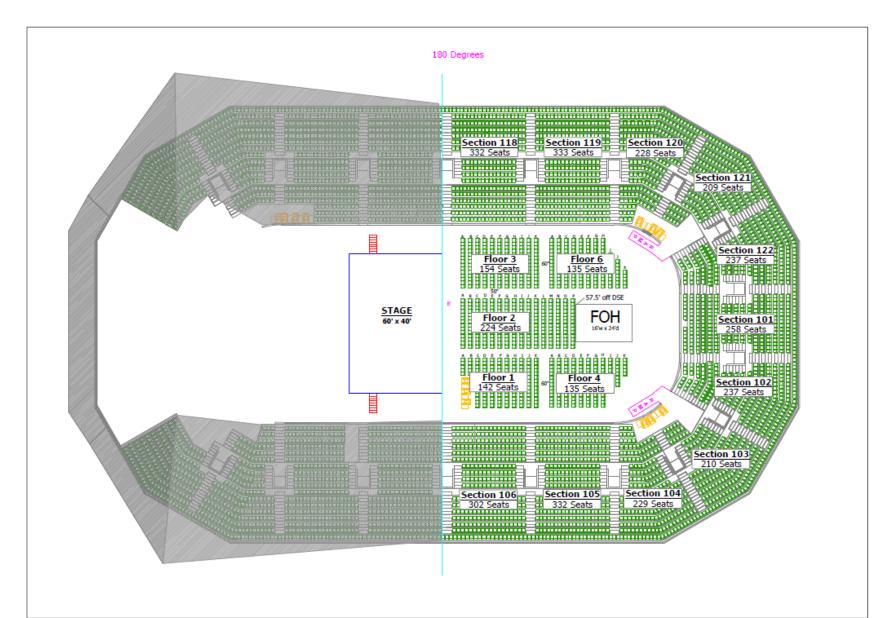




## Theater Setup



Reserved Floor: 790 Bowl Seating: 2,246 Total Capacity: 3,036

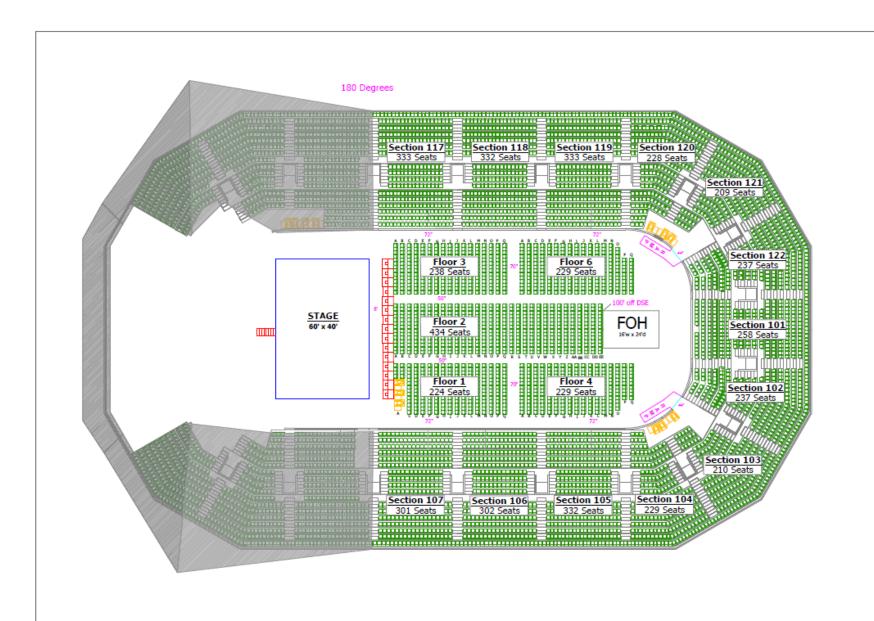


## 180 Half House



Reserved Floor: 790 Bowl Seating: 2,907 Total Capacity: 3,697

GA Floor: 1,250 Bowl Seating: 2,907 Total Capacity: 4,157

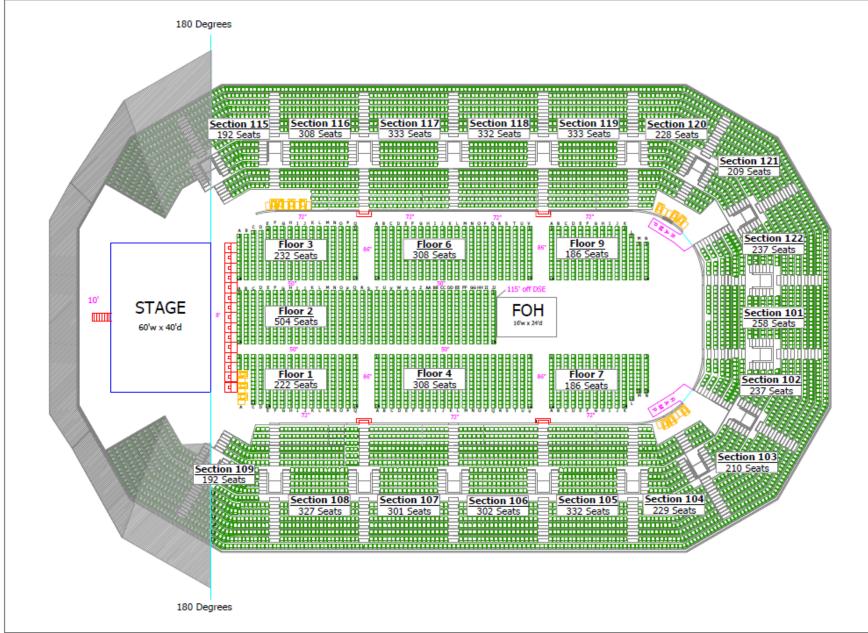


## 3/4 House



Reserved Floor: 1,354 Bowl Seating: 3,541 Total Capacity: 4,895

GA Floor: 1,450 Bowl Seating: 3,541 Total Capacity: 4,991

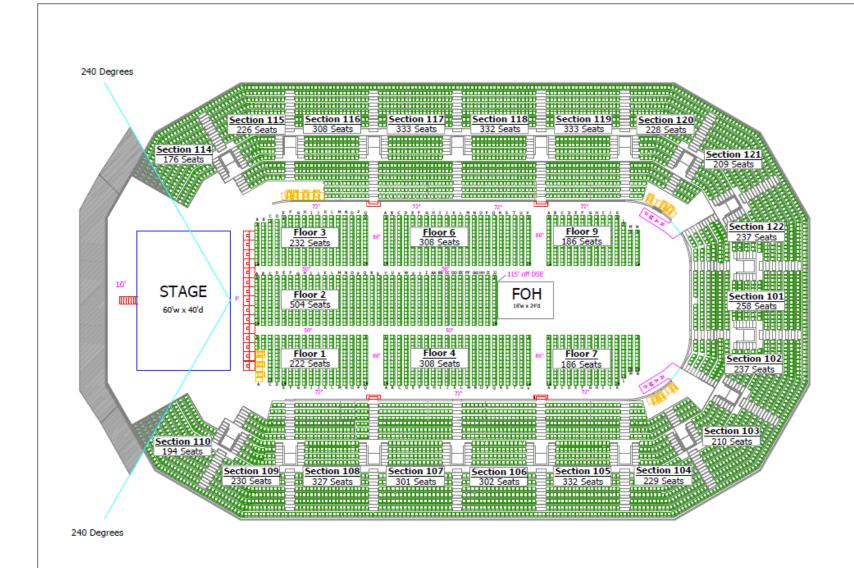


#### Full House



Reserved Floor: 1,946 Bowl Seating: 4,560 Total Capacity: 6,506

GA Floor: 2,099 Bowl Seating: 4,560 Total Capacity: 6,659

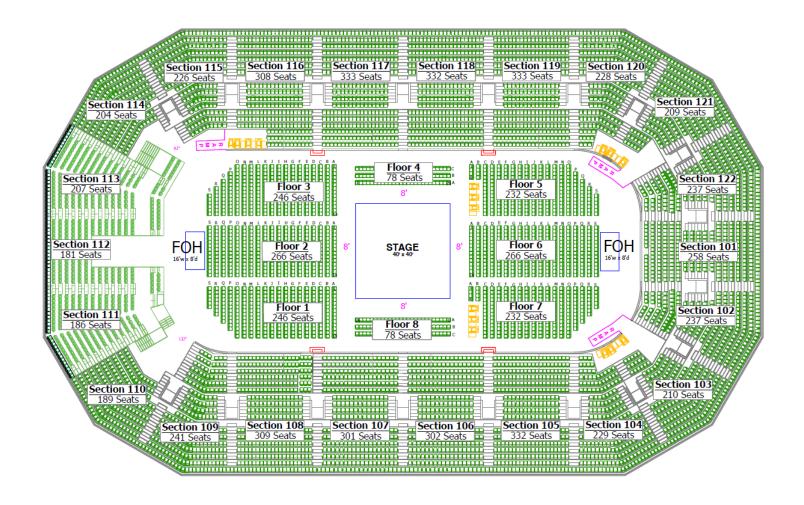


Full House - 240 Sell Line



Reserved Floor: 1,946 Bowl Seating: 5,002 Total Capacity: 6,948

GA Floor: 2,099 Bowl Seating: 5,002 Total Capacity: 7,101

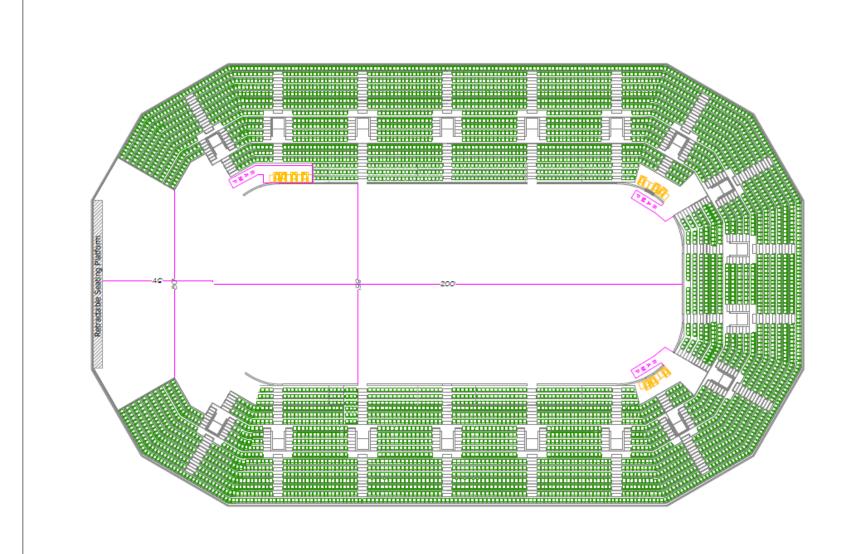


## 360 Center Stage



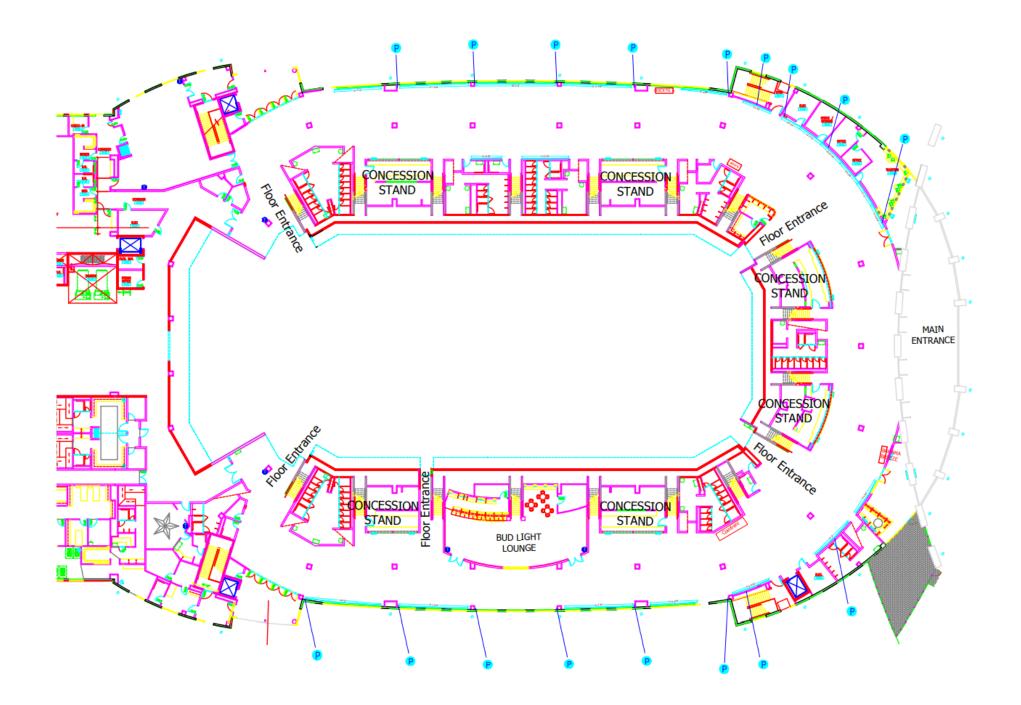
Reserved Floor: 1,644 Bowl Seating: 5,592 Total Capacity: 7,236

GA Floor: 1,900 Bowl Seating: 5,592 Total Capacity: 7,492



#### Clear Arena Floor







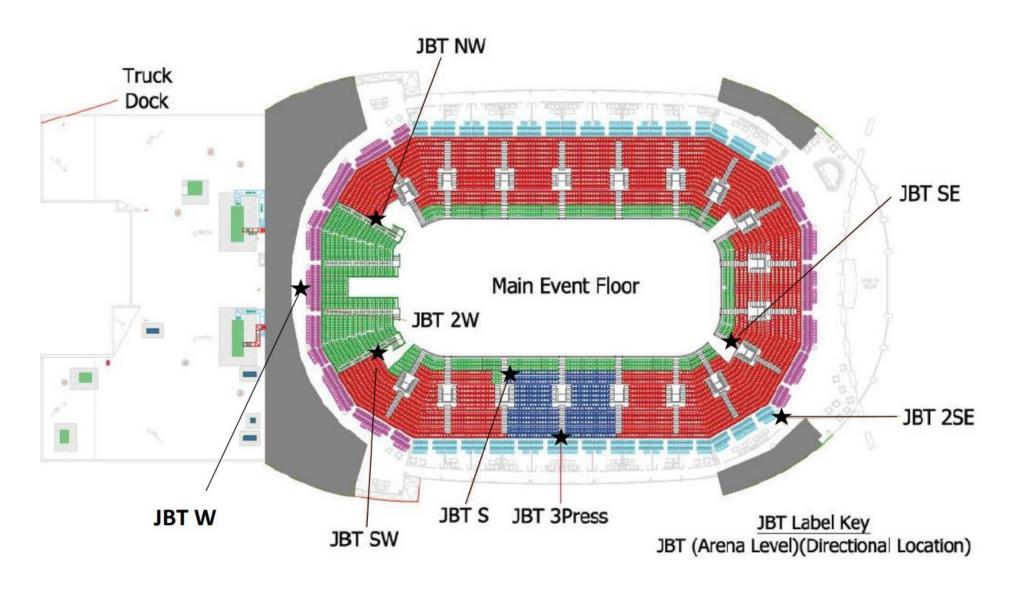


## Appendix I: Pre-Show Requirements, City of Cedar Park Fire Dept, Fire Marshal

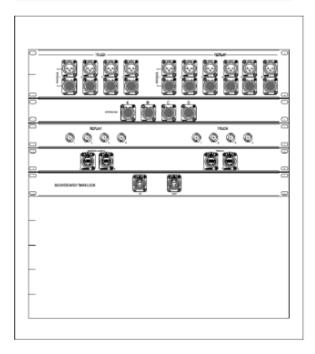
Required by Cedar Park Fire Marshal

- All shows must have approved fire extinguishers with current inspection tags, in most cases a A 40-B:C or higher.
- There will be a preshow demonstration prior to the first show of all pyrotechnics to ensure the safety
  of the audience. (Permits are required for all pyrotechnics)
  - During this demonstration the following activities will occur:
    - All fire extinguishers and fire blankets will be inspected and location verified.
    - The certified pyro operator will demonstrate how the flame will be extinguished at the end of the performance.
- All extension cords shall be grounded, heavy duty style, 12/3 will be the minimum allowable.
   Additionally, all extension cords shall be plugged directly in a wall outlet, not into a surge protected power strip, or powering more than one item.
- Surge protector strips shall not be plugged together to add outlets, or into an extension cord.
- Cooking inside the facility shall be performed after advancing all cooking equipment and power
  requirements with Event Services Department and facility approval. In most cases, all electrical
  cooking devices will be allowed with a minimum of one ABC fire extinguisher with a rating of 3-A
  40-B:C. Additional fire extinguishers may be required if the cooking location is large or if cooking
  prep is being performed in multiple locations. If a deep fryer is being requested for use, it must be
  cleared with the Event Services Department and will require a class K fire extinguisher.
- If cooking is done outside, it must occur in a tent/canopy or in a catering vehicle with the proper fire
  extinguishers, ventilation, and other necessary safety equipment. (If tents are used an inspection
  will be required by the Fire Marshal prior to use. Large tents [over 400 sq. ft] require a permit.)
- Exit and exit ways in all areas of the building shall not be blocked at anytime. (Fire Marshal may make exceptions)
- If anything is stored or setup outside by the loading docks, it shall not block the fire lane or access to the Fire Department Connection at anytime. (Please refer to the Back of House map for details on this location)
- Open flames, candles, and burning or smoke emitting materials are not allowed in the building without Fire Marshal approval.
- No trucks will be allowed to park on Avenue of the Stars at anytime. (Temporary or Permanent)
- Smoking in designated areas only. Butts should be discarded in approved containers.
- Exterior doors will not be propped open at anytime.

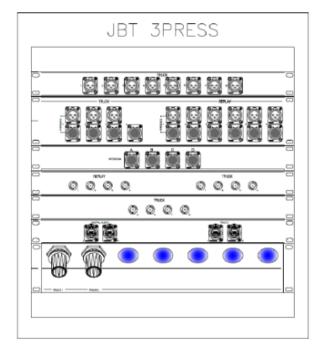
### **Appendix J: H-E-B Center JBT Locations and Information**



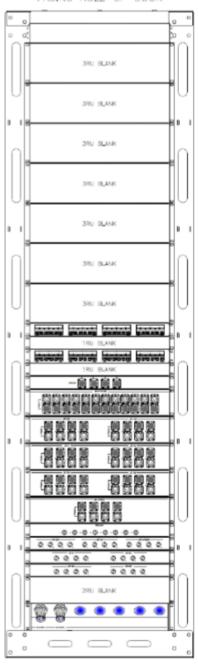
#### JBT NW, SW, S, SE, 2W, and 2SE



#### **JBT 3Press**



JBT TRUCK FACING ROLL-UP DOOR



## **Appendix K: H-E-B Center Parking Lot Measurement**

